DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

WELCOME TO INTERNAL MEDICINE

Isabella Grumbach, MD, PhD, FAHA Kate Daum Endowed Professor Interim Chair & DEO Department of Internal Medicine

Our Mission

is to provide superior healthcare and to inspire and educate world-class health care providers and scientists for the people of Iowa and our global community. *We are changing medicine and changing lives.*





YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!

Who is Internal Medicine?

Faculty Count	FY23-24
Primary Faculty	363
Secondary Faculty	42
Emeritus	65
Volunteer	185
TOTAL	655

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Non-faculty Count	FY22-23
PA and ARNP	121
Fellow	94
Resident	95
Predoc and Postdoc	54
Admin (HR, Finance, Research Support, division support)	671
TOTAL	1035

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Total Revenue FY17 – FY23

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Revenue \$250,000,000 \$218,653,664 \$196,765,576 \$200,000,000 \$168,062,176 \$156,618,483 \$146,601,613 \$144,868,955 \$150,000,000 \$128,343,654 \$100,000,000 \$50,000,000 \$0 FY17 FY19 FY20 FY22 FY23 FY18 FY21 Revenue

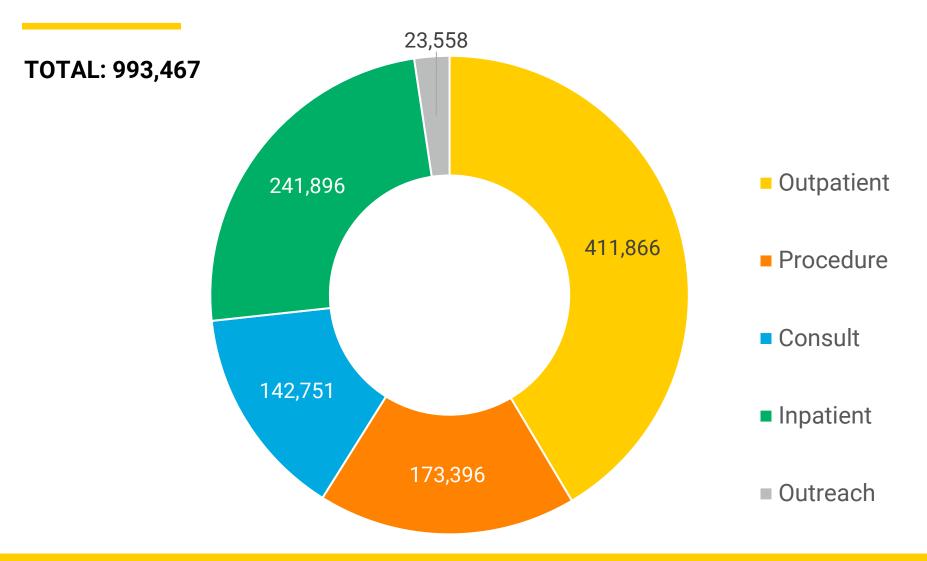
*In Fy23, the Department received additional data from the VA regarding VA research support

RVUs

By Division	FY18	FY19	FY20	FY21	FY22	FY23
Hem-Onc & BMT	111,282	113,665	114,786	132,382	151,129	153,093
Gastroenterology-Hepatology	103,103	107,479	107,852	109,752	114,956	122,809
Pulmonary	70,079	73,232	70,245	87,618	95,678	91,793
General Medicine	46,458	44,836	51,024	68,727	77,842	72,301
Nephrology	43,583	46,001	50,340	55,241	57,830	61,623
Endocrinology	30,624	27,704	29,565	40,663	54,351	62,972
Immunology	25,524	27,777	27,144	30,559	34,446	33,770
Infectious Diseases	23,713	26,242	22,987	24,550	29,597	35,460
Internal Medicine Total	454,365	466,936	473,942	549,492	615,829	633,821
HVC – IM Cardiology	157,891	167,609	160,182	175,846	180,106	182,213
Hospitalist-based Programs	141,235	150,381	156,684	177,102	171,886	177,433
TOTAL	753,491	784,925	790,808	902,440	967,821	993,467

2023 RVUs by Activity

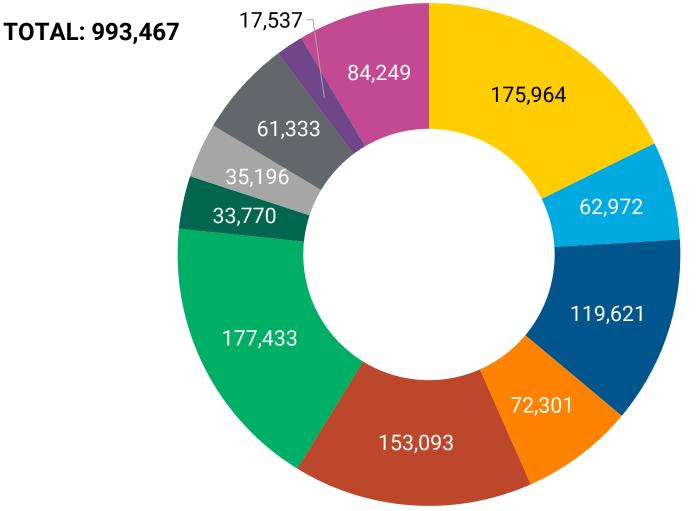
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2023 RVUs by Division

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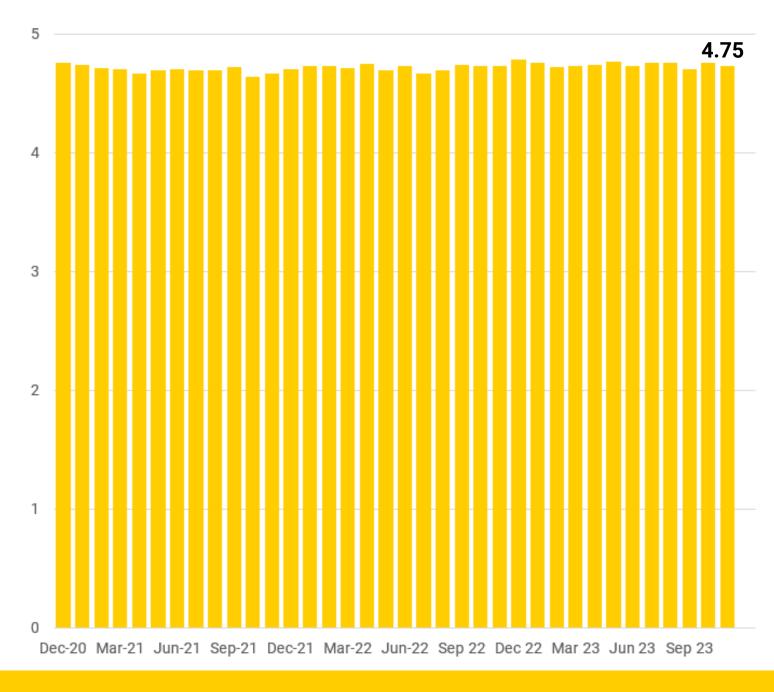
Cardiology Endocrinology ■ GastroHep General Medicine Hematology Oncology/BMT Hospitalist Based Programs Immunology Infectious Diseases Nephrology Outreach/UICMS

Pulmonary, Critical Care & Occ Med

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Quality of Care by Press-Ganey

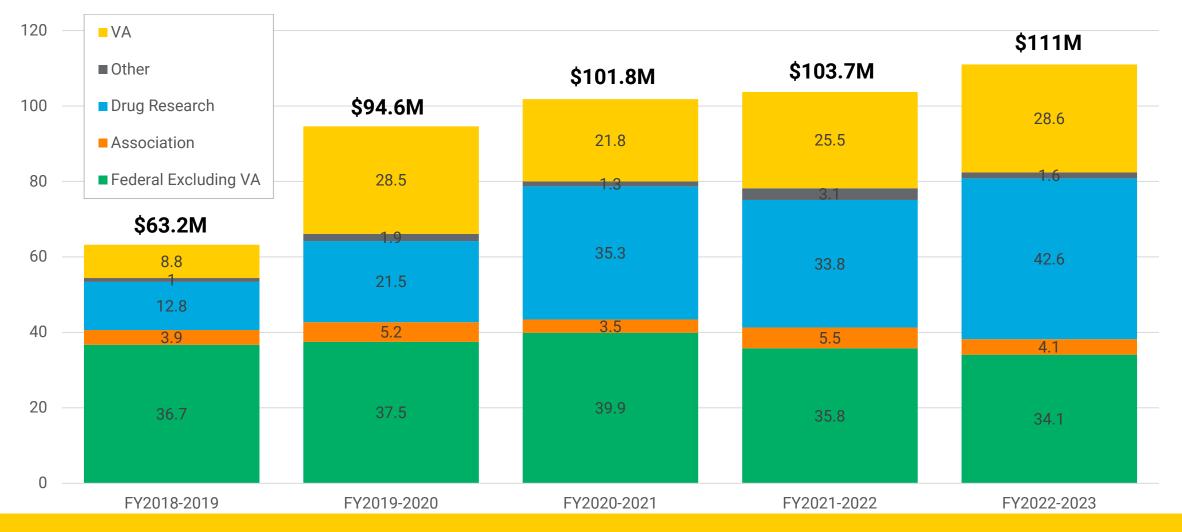


Press Ganey Star Rating – Care Provider Standard Questions Discharge Date 12/31/20-11/30/23

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Extramural Research Funding

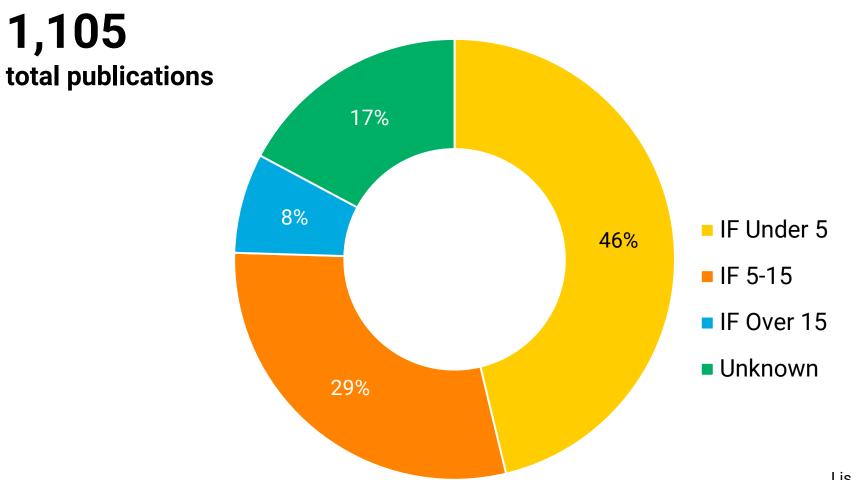
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Publications by Impact Factor

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Listed in CCoM OrcID database and PubMed

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Residency Program Leadership



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Director

Andy Bryant, MD



Associate Directors

Brian Gehlbach, MD Krista Johnson, MD. MME



Director

Educational Development

Justin Smock, MD

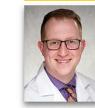
Jenny Strouse, MD

Assistant

Director



Educational Director



Mentor

VA Safety & Quality

Matt Soltys, MD, MME

Associate Dean for GME





Mark Wilson, MD, MPH



Cindy Batzkiel Abbey Gilpin Associate Program Administrator Program Administrator



Med-Psych Program Med-Psych Program

Andrea Weber, MD, MME



Associate Director







Stacy Sueppel Program Coordinator





Denise Floerchinger Fellowship Program Administrator

Chief Residents 2023-24

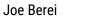


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Internal Medicine Intern Class 2023-2024







Aaron Brake **Cameron Brownlee**





Stefano Byer



Marshall Henrie

San Chandra

Amanda Chang



Kate Holder



Nick Coffey

Howie Cole





Trey Duit

Amira Kupty



Zachary Lang

Maluki Radford



Rachel Lee

Zachary Richards

Rvan Emmanuel





Alex Greiner

Austin Mallory



Mash Haque

Urvashi Mathur





Casey Hardin









Katrina Soyangco





Pranav Puri



Quinn Vatland



Natalie Ross **Rob Schoeneich**

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Zachary Skopec



Callie Morrison





Paige Noble Adetayo Oladele-Ajose

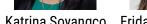




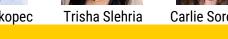


DEPARTMENT OF INTERNAL MEDICINE









Carlie Sorensen





Megan Napier





Frida Teran-Garza

Donavon Dahmer Katrina Dovalovsky





Ryan Kimmis

Leadership Team



Kimberly Staffey, MD Vice Chair for Clinical Programs



Chad Grueter, PhD Vice Chair for Research



Joel Klein, MD Vice Chair for Clinical Strategy



Eli Perencevich, MD, MS Associate Vice Chair for Clinical ad Health Services Research



Jeydith Gutierrez, MD, MPH Vice Chair for Diversity, Equity and Inclusion



Bradley Dixon, MD Chief of Medical Services, VAMC



Manish Suneja, MD Vice Chair for Education



Mark Yorek, PhD Associate Chief of Staff for Research, VAMC



Christie Thomas, MBBS Vice Chair for Faculty Advancement



Denise Zang, MBA, ACMPE Clinical Department Administrator

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Division Directors



Benjamin Davis, MD, PhD Interim Director Division of Immunology



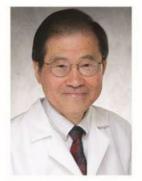
Ayotunde Dokun, MD, PhD Endocrinology and Metabolism



David Elliott, MD, PhD Gastroenterology and Hepatology



Kevin Glenn, MD, MS Interim Director, General Internal Medicine



Chou-Long Huang, MD, PhD Nephrology and Hypertension



Barry London, MD, PhD Cardiovascular Medicine



Mohammed Milhelm, MBBS Hematology, Oncology and Blood & Marrow Transplantation



Judy Streit, MD Interim Director Infectious Diseases



David Stoltz, MD, PhD Pulmonary, Critical Care and Occupational Medicine

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Preview

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Amy McDonald Senior Business Analyst



Manish Suneja Vice Chair for Education Director, Internal Medicine Residency Program



Kaila Boothroy Human Resources Director



Jeydith Gutierrez Vice Chair for Diversity, Equity and Inclusion



Chad Grueter Vice Chair for Research



ch Research Administrative Services Director



Bradley Dixon Chief of Medical Services, VAMC



Trevor Jackson Marketing and Communications Manager



Denise Zang Clinical Department Administrator



Kristin Goedken Associate Clinical Department Administrator

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UI HEALTH CARE PHILANTHROPY

Proud to Support the Department of Internal Medicine



Sarah Russett Associate Vice President Health Sciences sarah.russett@foriowa.org 847.830.4697



Hayden Bevelacqua Associate Director of Development **Health Sciences** hayden.bevelacqua@foriowa.org 319.467.3382



Scott Smith Associate Director of Development Health Sciences scott.smith@foriowa.org 319.467.3371



Center for Advancement

FY24 Areas of Focus

- Support for junior faculty & postdoc research efforts
- Support for clinical staff
- **Grateful Patient & Family** referrals and interactions

Approved by UI Health Care | HIPAA Compliant

We need your feedback

- New Provider Orientation Evaluation
- Institutional surveys throughout the year

Internal Medicine Feedback

Please use this form to share feedback (suggestions, comments, questions, comments/questions about the Chair Search, kudos for your colleagues, etc).

Type of feedback: *

Select from list

Feedback comments: *



Items submitted are completely anonymous.



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

CLINICAL AFFAIRS

Amy McDonald Senior Business Analyst

Our Mission & Vision

- We train and recruit the best people
- We have rigor
- We are nimble
- We are innovative
- We are committed to lifelong learning & discovery
- We are diverse in experience and opinion
- We are a respectful & open community
- We contribute to the alleviation of suffering and the cure of human disease

Acronyms to know

UIP – University of Iowa Physicians	RVU – Relative Value Unit
IRL – Iowa River Landing	KPI – Key Performance Indicators
ATC – Admission & Transfer Center	PCD – Provider Coding Division (billing & coding)
ICC – Integrated Call Center	IPPE – Initial Provider Practice Review
OPE – Office of Patient Experience	OPPE – Ongoing Provider Practice Review
CORS Co-worker Observations Reporting System	FPPE – Focused Provider Practice Review
PARS – Patient Advocacy Reporting System	CDI – Coding Documentation Improvement
PSN – Patient Safety Net	DRG – Diagnosis Related Group
PAC – Patient Access Center	JOC – Joint Office of Compliance

UIP Policies

<u>UIP Documentation Policy</u>

- >10 encounters that are >7 <u>days</u> in age including outpatient open encounters (including procedures)/H&P/Discharge summary
- Greater than 20% of charges entered (and encounter appropriately closed) beyond 7 calendar days from the date of service for current month AND trailing three months)
- Past due status on required compliances via ICON/CQ

 <u>UIP Physician Clinic Cancellation Policy</u> (bumped clinics)
 Physician and APP driven cancellations will not be allowed within eight weeks of clinic session

Policies

Inpatient Diagnosis Related Group (DRG) Query Response

- CDI nurses
- Goal of 100% response rate
- Initial queries sent to APPs, Residents or Fellows (if involved). If no response within 48 hours, query is escalated to faculty provider
- If resident or fellow disagrees with query, it will be sent to the faculty provider for final review

Policies

Inpatient Consultations – UIP Policy PC-PCI-05.67

- All inpatient consults must be seen the same day as the consult request and the consult attending must evaluate the patient within 24 hours of the request.
- Urgent Consults Must be seen within 4 hours of the request and immediately discussed with the attending physician.
- Emergent Consults Must be seen as soon as possible and no later than within 60 minutes of the request and immediately discussed with the attending physician.

Clinical Practice Review

KPI – Key Performance Indicators

 Physician/APP Billing Productivity & KPI monthly e-mail notifications from Dr. Doug Van Daele, Executive Director, UIP. This provides you with a view of your RVUs, billed charges, payor mix, payments, patient access, documentation completion, patient satisfaction and more, specific to your individual practice

Patient Satisfaction -- Press Ganey (PG) & Hospital Consumer Assessment of Healthcare Providers & Systems (HCHAPS)

- Surveys are sent out to our patients to receive feedback on their visits and inpatient stays
- Provider Communication Workshop
 - <u>Attendance required during your first year</u>
 - 5-hour physician led educational course followed by one on one coaching sessions

Clinical Practice Review

Relative Value Unit (RVU) Productivity

- Individual RVU targets and goals will be provided by your Division
- Department compensation plan

Professionalism & Professional Practice Evaluations (IPPE, OPPE, FPPE)

- IPPE The first six months of employment you will be reviewed by another faculty member
- OPPE -Every six months following the IPPE period, you will receive an ongoing professional practice evaluation.
 - You will receive feedback if necessary
- FPPE If necessary, due to professionalism or performance issues

Clinical Practice – Focus Areas

- Patient-centered care delivery
- Timely access to high quality care for our patients
 - Thorough attention to patient safety
 - Continuous improvement in clinical performance
 - Exceptional patient care outcomes
 - High levels of patient satisfaction
- Documentation of care delivery
 - Timely, accurate, and reflective of severity of illness
- Length of stay/timely discharge/mortality

Quality & Safety Reporting Systems

- Co-worker Observations Reporting System (CORS) & Patient Advocacy Reporting System (PARS) – (Point)
- Blind Spots reporting (Point)
- Compliance and Ethical concerns (Point)
- Patient Safety Net (PSN) Safety incident reporting (Point)
- Office of the Patient Experience (OPE)
- Clinical Quality, Safety and Performance Improvement (CQSPI)
- Sharps Injury and Blood/Body Fluid Exposure (7-8425 STICK)
- Quality and Safety Reports examples include, infection prevention, readmissions, patient satisfaction

Resources

Area	Resource
Departmental Clinical Revenue Cycle Team	Amy McDonald, Kristin Goedken, JT Kosier
Provider Coding Division	Alysa Coppinger, Manager, PCD
Epic Help Main Campus	Becca Miner, Informatics Specialist, HCIS
Epic Help – Holden Comprehensive Cancer Center	Julia Freel, Informatics Specialist, HCIS
Epic Help – Digestive Health Center	Leah Kirkendall, Informatics Specialist, HCIS
Epic Help – IRL	Jen Bunning, Informatics Specialist, HCIS
Physician Informatics Officers	Dr. Wendy Fiordellisi
Patient Access Center	Keri Semrau, Director, Neil Christiansen, Assistant Director
HCIS Help Desk	6-0001
The Point, The Loop, and Noon News	Website resources

Provider Documentation & Coding Leads

Name	Division
Allergy/Immunology	Dr. Ben Davis
Cardiology	Dr. Chris Benson
Endocrinology	Dr. Amie Ogunsakin
Gastroenterology/Hepatology	Dr. Alan Gunderson
General Internal Medicine	Dr. Christina Charis-Donelson
Hematology/Oncology	Dr. Dr. Saima Sharif
Hospitalist Program	Dr. Carly Kuehn
Infectious Disease	Dr. Ben Appenheimer
Nephrology	Dr. Mony Fraer and Dr. Sarat Kuppachi
Pulmonary	Dr. Joel Kline and Dr. Nabeel Hamzeh

Welcome to Internal Medicine!



Kim Staffey, MD, MHCDS, FACC Clinical Vice Chair



Amy McDonald Senior Business Analyst

https://medicine.uiowa.edu/internalmedicine/



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

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University of Iowa Health Care

Department of Internal Medicine

HUMAN RESOURCES

Kaila Boothroy, BS, SPHR, SHRM-SCP HR Director, Internal Medicine

Human Resources

Our team strives to provide exceptional operational and strategic HR support while building strong engagement with each employee throughout their journey with us.



Kaila Boothroy, BS, SPHR, SHRM-SCP H.R. Director



Eileen Fuerstenberg, MA H.R. Specialist



Barbara Jaeger H.R. Specialist



Trae Stutzman, BA H.R. Associate



Michaela Davis, BS H.R. Generalist



H.R. Associate

Who do I contact?

Kaila Boothroy

- Employee Relations and Performance Management
- Furlough
- Staff Training/ Development and Compensation
- Reward & Recognition
- Performance Reviews
- Reclass/Promotions
- Exit Interviews
- Community Engagement Services Initiatives
- HR Process
 Improvements
- Develop/Implement HR Protocol/Programs

Eileen

Fuerstenberg

- Faculty Recruitment/ Appointments/ Transactions
- Physician
 Licensing/Credentialing
- Recredentialing
- Faculty Separation
 Process
- Student Recruitment/ Appointments/ Onboarding

Workers Comp

Guidelines

Barb Jaeger

Payroll/Reporting/Tim

Leave and Disability

Accommodations

Immigration

e Records

Protocol/

FMLA

• APP Licensing and Credentialing

Trae Stutzman

- Oversight of Compliances due for staff and faculty
- Job Shadowing
- Bloodborne Pathogens Exposure Control
- UI Drivers License Review system
- Assisting with Staff Recruitments
- Minors on Campus
- Lost/Replacement Badge

Michaela Davis

- P&S, Merit and SEIU Recruitment/ Appointments
- Position mapping
- New staff appointments and transactions
- Staff Onboarding
- Postdoctoral Scholars, Research Interns and Temporary Staff
 - Volunteer Appointments

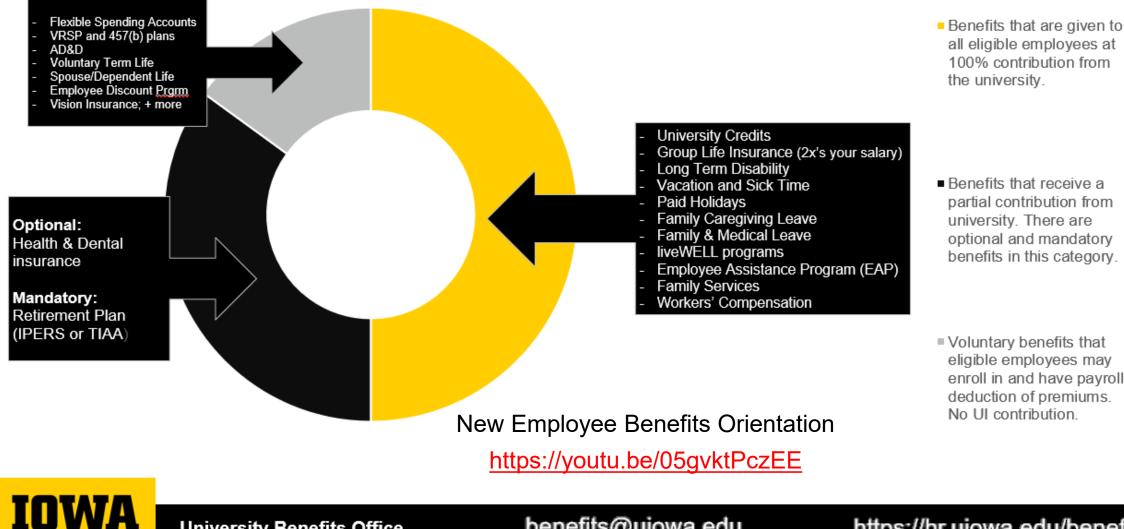
Assist with: Faculty Promotions and Reappointments/

Jack Oller

- Reappointments/ Annual Review Process
- Processing Incentive Payments for Faculty
- Assisting with Staff Recruitments
- Staff/Student
 Separation Checklist
- Lost/Replacement Badge

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Picture of Your Benefit Offerings



all eligible employees at 100% contribution from the university.

Benefits that receive a partial contribution from university. There are optional and mandatory benefits in this category.

Voluntary benefits that eligible employees may enroll in and have payroll deduction of premiums. No UI contribution.

University Benefits Office

benefits@uiowa.edu

https://hr.uiowa.edu/benefits

Commonly Asked Questions



- Hiring Process
 - Research assistants, program support, postdoctoral scholars, hourly/volunteer appointments
- Job shadows/observers
- Minors on campus
- ELMS requests and time records
- Leave and Disability Needs
- Worker's Compensation Policy

Workers' Compensation Policy

Purpose: to treat injured employees with dignity and respect while managing the workers' compensation claims

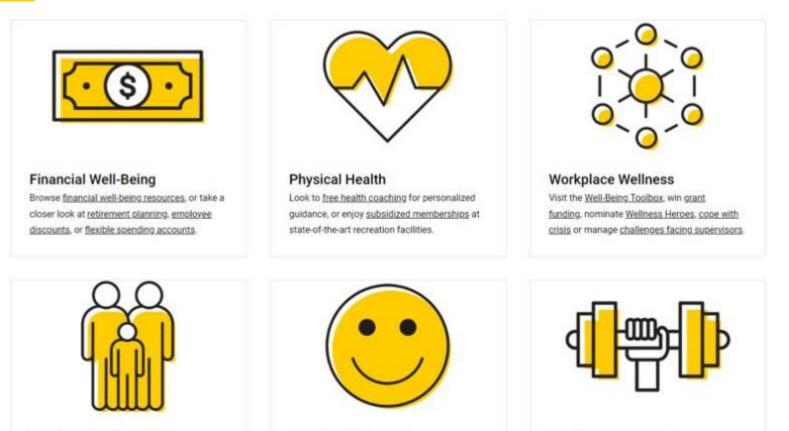
- Needlesticks and/or Human Blood/Body Fluid exposures are treated at: University Employee Health Clinic
- All other work injuries/accidents are treated at: UI Occupational Health, 2591 Holiday Rd, Coralville
- Must complete the First Report of Injury form to HR via the <u>Employee Self-Service</u> website by searching "Worker's Compensation – First Report of Injury." The injured or ill staff member (or supervisor) should complete the First Report of Injury form within 24 hours. When in doubt, fill it out!
- Riskonnect (UIHC)

https://thepoint.healthcare.uiowa.edu/sites/Administration/IncidentReporting/_layouts/15/start.aspx#/SitePages/Home.aspx

https://opsmanual.uiowa.edu/human-resources/accidents/procedures



Wellness Resources - hr.uiowa.edu/employee-well-being



Family & Relationships Find resources for <u>child care</u> and <u>elder care</u>, confront <u>alcohol and substance abuse</u>, or get confidential help with <u>family concerns</u>.

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Emotional Support Talk to us about free, <u>short-term counseling</u>, or find info about <u>depression and anxiety</u>, stress management, or grief and loss. Resilience Resources Learn to develop skills for self-care, adaptability, emotional intelligence, and more, or boost your resilience through healthy sleep.

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DEPARTMENT OF INTERNAL MEDICINE

Wellness Resources

liveWELL at Employee Self-Service| Benefits & Wellness

- Personal Health Assessment and Coach (Free)
- Health Coach
- Mindfulness-Based Stress reduction program
- UI Employee Assistance Program
 - Email : <u>eaphelp@uiowa.edu</u>
 - Phone : <u>319-335-2085</u>
- Recreational Services: recserv.uiowa.edu
 - Multiple Facilities: swimming, lazy river, climbing wall, golf, tennis, intramural sports, download app
- Family Services: child care, lactation facilities, new parents resources

Confidential Resources



• Employee Assistance Program (EAP)

eaphelp@uiowa.edu

Provides confidential, short-term counseling to faculty, staff and their families; consultation for supervisors/managers; information & referral to community resource

Office of the Ombudsperson

ombudsperson@uiowa.edu

A good starting point to learn about official procedures and policies, where you can go to file a complaint, or how you can notify officials of a problem.

Employee Engagement

- We want to grow our efforts around engagement!
- Based on **feedback from faculty and staff**, these are the top themes:
 - Recognition
 - Ability to unplug
- Experiences to look forward to:
 - Employee Appreciation Day
 - UI Health Care Week
 - Food Truck Thursdays
 - Pop-up Lounge
 - Recognition Events + Peer Driven Recognition Program

Employee Appreciation Day

University of Iowa Department of Internal Medicine

17th Annual Employee Appreciation Day



SAVE THE DATE!

Wednesday, June 7, 2023 Time TBA (noonish) MERF Atrium

In-person buffet lunch!

Employee Appreciation Day 2023

Check out the photo booth gallery!

UI Health Care Week 2023

Check back for updates as we finalize the schedule of events!

Because of your dedication to the continued growth and expertise of UI Health Care, we, along with so many other lowans, would like to mark the occasion with a theme that celebrates the work "You & I" do every day.

On May 8, we will kick off our week-long celebration of UI Health Care Week. Several activities are in the works to showcase the incredible work we do every day. There will be giveaways, a complimentary meal, surprise guests, discounts, and more. Monitor *The Loop* as we finalize the schedule of activities and events.

No matter your role, no matter your department, we are stronger when we support each other, and we hope that you'll use this week to thank a colleague for the amazing things we can accomplish when we collaborate.

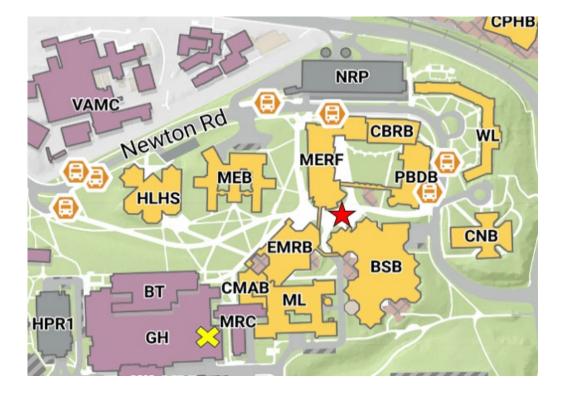
We look forward to celebrating with you in May!

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Food Truck Thursdays

 Once a week on Thursdays throughout the summer and fall, visit the courtyard between the Medical Education Research Facility and Pappajohn Biomedical Discovery Building where you will find live music and about a dozen food trucks.





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Pop-up Lounge

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	55	55

A place to unplug and enjoy a coffee or snack!



Open to all Int Med





"My colleague and I made it to the new lounge and really enjoyed our time. It is great to have a place to chat and enjoy coffee and snacks. I truly appreciate the effort by the Department to give back to its employees!"

DEPARTMENT OF INTERNAL MEDICINE



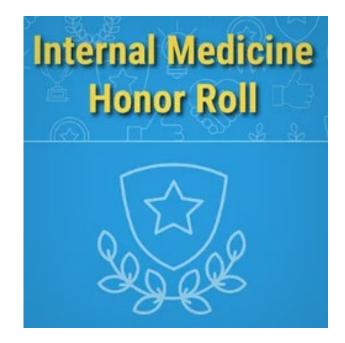
COVID Service Recognition Event

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DEPARTMENT OF INTERNAL MEDICINE

Internal Med Monthly Honor Roll

- An employee recognition program where team members (providers, staff, etc.) can recognize other team members who are doing great things.
- Each month we receive about two dozen nominations across all our divisions and roles.
- Honorees are featured on the hall monitors and in Making the Rounds.
- Take 2 minutes to nominate your colleague. <u>HONOR ROLL NOMINATION</u>



Your feedback matters!

- Tell us about your experience
 - -Questions, concerns, ideas...
 - Anonymous feedback can be submitted anytime
 - Internal Medicine Feedback Link







University of Iowa Health Care

Department of Internal Medicine

Welcome to the Department

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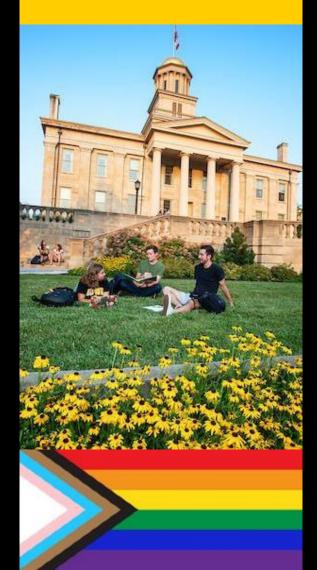
DIVERSITY, EQUITY, INCLUSION AND BELONGING

Jeydith Gutierrez, MD, MPH Vice-Chair of Diversity, Equity and Inclusion



University of Iowa Health Care

Department of Internal Medicine



Overview

- Diversity, Equity, Inclusion and Belonging
- DEI leaders at the UI/UIHC
- Diversity at UI/ CCOM: Affinity groups
- Health Equity Track for residents
- Institutional policies
- Faculty resources
- Wellness resources
- Questions

Commitment to Diversity

- History
 - 1870 → America's first co-ed medical school
 - 1903 \rightarrow Granted the first M.D. to an African American graduate
 - 1970 → first state-university to officially recognize the Gay, Lesbian, Bisexual, Transgender, & Allied Union (1970)
 - 2012→ UIHC opened the first LGBTQ+ clinic in the state
- Richness of communities, activities, and events
- Look up for our Diversity newsletters

Excellence through Diversity, Equity, and Inclusion

Diversity	Equity
Diversity refers to all aspects of human difference, social identities, and social group differences	Equity refers to fair and just practices and policies that ensure all campus community members can thrive. Being equitable means acknowledging and addressing structural inequalities
Inclusion	Belonging

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DEI leaders at UI/CCOM



Liz Tovar, PhD

Executive Officer & Associate Vice President, Division of Diversity, Equity, and Inclusion



Katie Imborek, MD

Interim Associate VP for Health Parity CCOM / UIHC



Joyce Goins-Fernandez, PhD

Interim Associate Dean for Health Equity CCOM

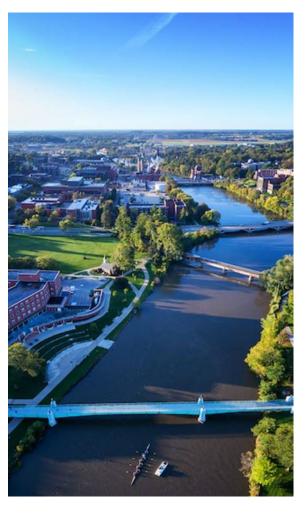
DEIB Committee and Division Leads

- Dr. Claudia Corwin Pulmonary
- Dr. Jeydith Gutierrez GIM
- Dr. Bharat Kumar Allergy and Immunology
- Dr. Lama Noureddine Nephrology
- Dr. Katie Robinson Endocrinology
- Dr. Antonio Sanchez GI
- Dr. Poorani Sekar ID
- Dr. Kristine Yumul- Cardiology
- Dr. William Zeitler Heme/onc



Affinity groups at the UI and CCOM

- African American Council and Cultural House
- Latino/a Council and Cultural House
- Asian American Council and Cultural House
- Native American Council and Cultural House
- LGBTQ Cultural House, support groups, the Out Group
- Council on Disabilities
- <u>Office of international programs</u>



CCOM Black Faculty council

UIHC Diversability Employee Resource Group

CCOM Latinx Faculty council

UIHC LGBTQ+ Group

Women In Medicine group in Internal Medicine

DEIB committee

Distinction in Health Equity Track for IM residents

- Started in July 2023
- Health equity curriculum
- Community-based clinical experiences
- Capstone project on Health Equity
- Mentorship/ teaching opportunities

Institutional policies

- Breast feeding support and policies
- Insurance coverage for same sex couples
- Coverage for medical and surgical gender affirming care
- Mental health coverage
- Weight management clinic
- Policies to support use of preferred name and pronouns
- Gender inclusive restrooms and admission room policies

Faculty Resources

National Center for Faculty Development and Diversity Institutional Membership

CultureVision™

is the first comprehensive, user- friendly database that gives healthcare professionals access to culturally competent patient care

Medical Spanish Course

This course is designed for faculty with an intermediate to advanced level of Spanish

Research DEI Resources/ Opportunities Pilot Grant Addressing Health Disparities Research Supplements to Promote Diversity in Health-Related Research University of Iowa Health Care LGBTQ+ OutList Voluntary and public listing of members of our health care community who identify as LGBTQ+ Life in Iowa City | Office of Diversity,

Equity and Inclusion (uiowa.edu)

YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!

Training opportunities

Culturally Responsive Care training and Conference	Responding Effectively to Mistreatment (Bystander to Upstander) Training
Sexual Orientation and Gender	Fair Search and Hire Practices
Identity (SOGI) traiing	Training
Responding to Patient-Initiated	Generational Issues in the
Identity-Based Harassment	Workplace
Implicit Bias training	And more

Welcome to the University of Iowa and the Department of Internal Medicine



You may have questions about living in Iowa City, meeting communities you identify with, places of worship or recreational activities. Please do ask, this is a lovely and inclusive community we are delighted to connect you and give you more information.

> Jeydith Gutierrez, MD, MPH Jeydith-gutierrez@uiowa.edu Cellphone: 319-389-2333



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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University of Iowa Health Care

Department of Internal Medicine

COMMUNICATING YOUR STORY TO THE WORLD

Trevor Jackson, MFA Director of Communications

OSCEs: A Communications Case Study

What happens between these two moments?

Medical School Graduation - May



On the Wards - July



Objective Structured Clinical Evaluations



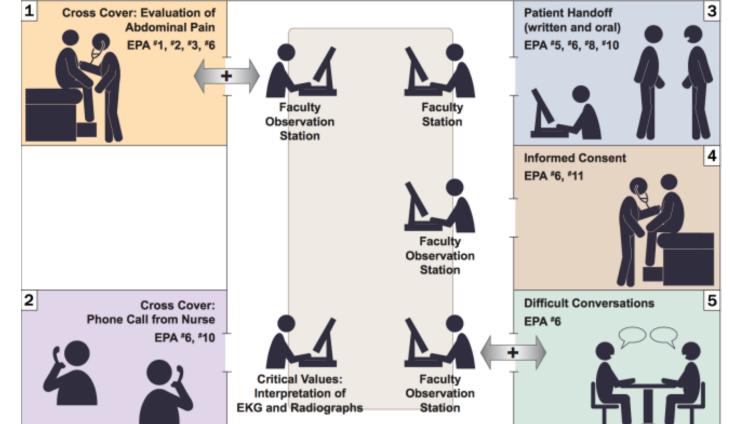
Manish Suneja, MD, Internal Medicine Residency Program Director



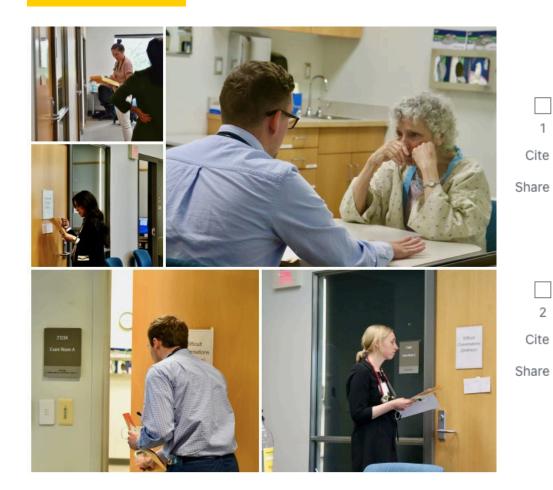
Jane Rowat, MS Curriculum Development







Almost eight years later ...





- Pivoting during a Pandemic: Reimagining Intern Orientation EPA-Based OSCE.
 Suneja M, Thoma KD, Franklin E, Rowat J.
- South Med J. 2023 Mar;116(3):312-316. doi: 10.14423/SMJ.0000000000001525.
 - PMID: 36863054 Free PMC article.
 - For the safety of all of the participants, the Internal Medicine and Family Medicine residency programs pivoted from an in-person **OSCE** to a hybrid model (combination of in-person and virtual encounters) while maintaining the goals of the OSCEs administered in previous year ...

Assessing Entrustable Professional Activities Using an Orientation **OSCE**: Identifying the Gaps.

Cite CarlLee S, Rowat J, Suneja M.

J Grad Med Educ. 2019 Apr;11(2):214-220. doi: 10.4300/JGME-D-18-00601.2.

PMID: 31024656 Free PMC article.

METHODS: During orientation, all 33 interns from internal medicine (categorical, preliminary, and medicine-psychiatry) participated in the **OSCE**. Six 20-minute stations evaluated 8 EPAs. Faculty completed a global assessment, and standardized patients completed a communicat ...

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In addition to publications: POSTERS

REDUCING THE "JULY EFFECT": UNIVERSITY OF IOWA CARVER COLLEGE USING AAMC EPAS TO ENSURE INSTITUTIONAL PATIENT SAFETY OF MEDICINE Jane Rowat, MS, Kate duChene Thoma, MD, MME, Debb Szeluga, MD, Ellen Franklin, MBA, MME and Manish Suneja, MD Internal Medicine, Family Medicine and Anesthesia Residency Programs/Carver College of Medicine **Chief Resident Workshop** Background **EPA-based OSCE** Institutions have responsibility to ensure that intems are prepared to provide EPA1 Gather a history and perform a physical examination CHIEF RESIDENT OSCE WORKSHOP high quality and safe patient care as they begin residency Prioritize a differential diagnosis following a clinical MAY 13, 2019 AAMC developed Entrustable Professional Activities (EPA) for 13 core clinical FPA2 encounte Welcome, Introductions and Workshop Goals tasks with a primary focus on patient safety at the UME/GME transition Recommend and interpret common diagnostic and Provide overview and orientation to the EPA-based OSCE Internship marks a transition to greater patient care responsibilities that requires EPA3 screening tests intems to possess basic clinical skills and to apply these skills in a new learning EPA5 Document a clinical encounter in the natient record OSCE stations Interns come from different medical schools which place varying levels of EPA6 Provide an oral presentation of a clinical encounter emphasis on EPA-based skills Provide instruction in use of OSCE checklists. Give or receive a patient handover to transition care EPA8 Gaps have been identified between expectations of program directors and skills Discuss skills for delivering effective feedback re spon sibility of entering interns EPA10 Recognize a patient requiring urgent or emergent Orientation to the EPA-based OSCE care and initiate evaluation and management OSCE Station Discussion EPA11 Obtain informed consent for tests and/or pmcedure OSCE logistics The Challenge Orientation to Learning Space · Patient safety must be maintained while new interns are transitioning to Phases of De Adapt previously used OSCE cases and checklists based on discussions across programs A dominant assumption has been that trainees are ready for this transition and Collaborate with the CCOM Clinical Assessment Program Director on logistics and simulated patient faculty development where gaps exist, layers of supervision will compensate for lack of skill and training for multispecialty OSCE Chief Resident OSCE Role and Responsibilities Provide multispecialty chief resident development workshop Based on available data many residency program leaders believe there is an Phase I Prior to, during and following OSCE existence of the "July Effect" Design and provide Chief Resident-led faculty development for OSCE participants including Effective Feedback using S.T.O.P A better understanding of interns' gaps in core E PA-based skills is essential for use of station checklists for assessment delivery of immediate formative feedback to intems Workshop Wrap_up developing individualized as well as institution-wide skills curriculu Administer OSCE to 56 interns (~40% of all PGYI) in Internal Medicine, Internal Medicine/Psychiatry, Anesthesia, Family Medicine, Family Medicine/Psychiatry and Medicine/Ophthalmology training WORK SHOP E VALUATION pro grams The Initiative Complete data analysis P ha se III Prepare individualized intern as well as program data reports to be used for intern advising and for AAMC EPAs may optimize safe and effective patient care by ensuring that each program/curriculum development UME graduate is prepared for core duties as they begin residency Farly identification and remediation of common skill deficiencies which impact Disseminate data to individual residency programs Phase IV Disseminate data to Graduate Medical Education and hospital leadership reparding gaps in core quality patient care and patient safety remain a challenge clinical skills required for safe patient care Based on the AAM C EPAs and prior orientation OSCE data interdepartmental and nationt-safety-driven objective structured clinical evaluation (OSCE) assess prior to the worksho ment with formative feedback is being developed to mitigate the "July Effect" Conclusions Goals EPA-based OSCE activity allows interns, Chief Residents and faculty from multiple disciplines to work toward an organized educational endeavor to identify gaps in core clinical skills ed skills that will help me deliver effectiv k during the OSCE. Develop a standardized approach across multiple specialties (Internal Medicine Chief Residents can be involved in a meaningful way to help deliver the EPA-based OSCE Anesthesia and Family Medicine) for assessing each of the chosen AAMC EPAs Just-in-time formative feedback delivered at each OSCE station focuses on intern performance on core EPAs Provide an opportunity for chief residents across multiple disciplines to develop Data from this activity will help program leadership develop individualized learning plans for interns during the first leadership and teaching skills six months of residency Provide for early identification of at-risk interns, leading to development of Data allow individual residency programs to develop curriculum directed at common EPA task deficiencies that individualized learning plans impact safe patient care Reference Guide individual residency programs as well as the institution in the area of This model for assessment of core EPAs could be implemented at an institutional level curriculum development related to safe patient care

Inform the institutional GME onboarding process related to safe patient care by dentifying the largest gaps in intern EPA performanc

environment

residency

experience

- Performance gaps identified through the EPA-based OSCE may inform GME and institutional curricular
- development to ensure safe patient care and may mitigate the "July Effect"

Prepare Chief Residents to serve as leaders and facilitators for □ Prenare Chief Residents to train faculty facilitators for role in OSCE Specific station orientation with assigned committee member; view

station video and complete station checklist; determine process for meeting with faculty evaluators; group discussion including tips for

¹Levy, K., Voit, j., Gupta, A., Petrilli, C., Chopra, V. Examining the July Effect: ANational Survey of Academic Leaders in Medicine. American Journal of Medicine 2016 1297754:e1-e5

Experienced Professionals

- Layout and design
- Branding
- Printing



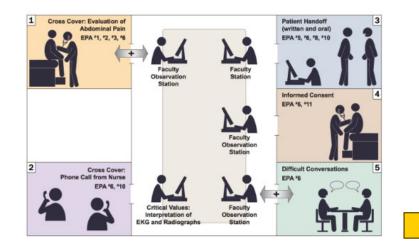
Testimonials



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DEPARTMENT OF INTERNAL MEDICINE

Communications Team involved throughout







Welcome to the Design Center

The Design Center provides graphic design, poster printing, professional editing, and services. Our design staff offers a comprehensive array of graphic design and visual and presentation. We provide editing for all types of written materials, with a special and scientific editing. Our digital media services include scripting, filming, editing, au media.

Text and photography



MAKING THE ROUNDS

University of Iowa Department of Internal Medicine

Search results for: osce



Seven years, seven OSCEs

No "seven-year itch" for the Objective Structured Clinical Evaluations (OSCEs), only smooth sailing. Since it was first designed and implemented at Iowa in 2017, the goals of the OSCE have been the same. Two sets of half-day assessments of incoming interns allow residency program leadership the opnortunity to establish a



OSCEs stress the "formative" for learner and faculty alike

Now in its sixth year and its impact on trainees established both locally and nationally, the organizers of our residency program's Objective Structured Clinical Evaluations (OSCE) have begun to think about how the formative assessments can also aid faculty members "One of



OSCEs turn five, inspire

other programs

year's virtual version, the Objective

principle: establish a clear sense of

the incoming intern's skill level by

Since its first year through last

Structured Clinical Evaluations

(OSCEs) has held to its guiding

Search...

Categories

Achievements Administration Education From the Editor News Patient Care Publications Research Uncategorized Views from the Chair



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DEPARTMENT OF INTERNAL MEDICINE

Who We Are

designcenter.uiowa.edu

- Teresa Ruggle Senior Designer/Art Director, Design Center
- Ann Armstrong Creative Coordinator, Design Center
- Kris Greiner Scientific Editor, Design Center
- Cory Sheets Video Production Specialist, Design Center
- Lori Strommer Technology Services
- Claire McGranahan Associate Editor
- **OPEN** Production Coordinator, Copy Center
- Student Videographers and Photographers

We are storytellers.

We help you find your story and make sure the right people hear it.

Everything HAS a story.

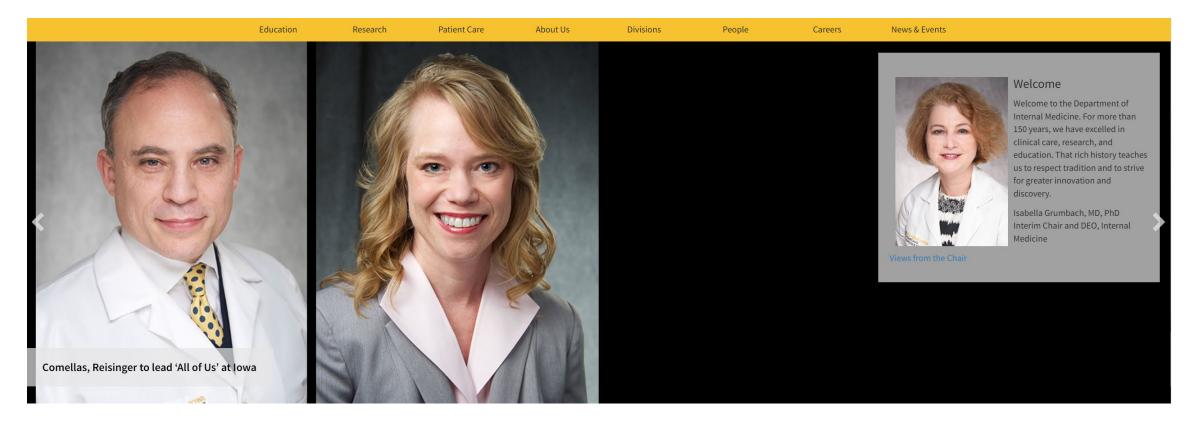
- Research discoveries, grant proposals, manuscripts
- Clinical breakthroughs, patient/provider profiles
- Innovative education techniques, recruitment material

Every medium. Every platform.



Carver College of Medicine

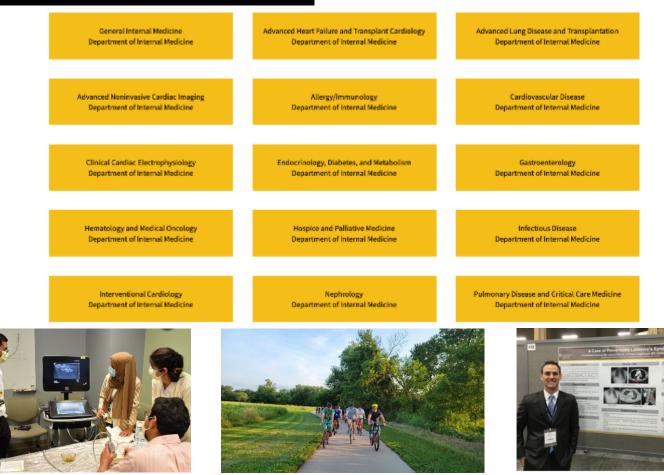
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Graduate Medical Education

> gme.medicine.uiowa.edu







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Making the Rounds

internalmedicineiowa.org

YOU make a Difference

You Make a Difference in Internal Medicine

The University of Iowa Health Care Making a Difference program is designed to recognize individuals

New Faculty

INIVERSITY OF IOWA DEPARTMENT OF INTERNAL MEDICINE

New Faculty Additions – 2022

The Department of Internal Medicine is pleased to introduce some of the faculty members who joined us in July 2022. The group below have joined the Division of General Internal Medicine; new faculty from other divisions will be announced in the coming weeks. We are happy to welcome them to the department. Matthew Becker, MD [...]

Department of Internal Medicine Grand Rounds

Online presentation: Tuberculosis: New Approaches to an Ancient Disease – April 8, 2021

MAKING THE ROUNDS

Internal Medicine's Virtual Grand Rounds presentation for Thursday, April 8 will be: Tuberculosis: New Approaches to an Ancient Disease12:00-1:00pmThursday, April 8, 2021 Robert J. Blount, MD, MAS, Assistant Professor, Pulmonary,



Rejected! Now what?

Every author gets rejected. What to do with a rejection can be challenging. Do you revise or immediately resubmit elsewhere? The answer depends mostly on what sort of reasons you were (or were not) given for a rejection. Immediate rejection is usually due to one of a couple of reasons. The first and most common [...]

UNIVERSITY OF IOWA DEPARTMENT OF INTERNAL MEDICIN Article of the Week

Transcatheter Valve Implantation in a Severely Regurgitant Apicoaortic Conduit

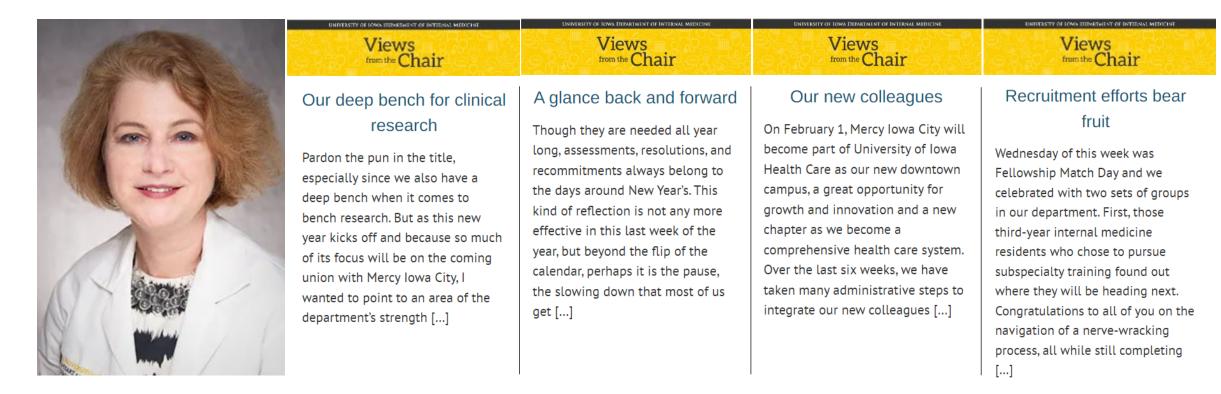
Article: Transcatheter Valve Implantation in a Severely Regurgitant Apicoaortic Conduit Authors: Phanicharan A Sistla, Prashob Porayette, Osamah T Aldoss. Sidakoal S Panaich Journal:

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Views from the Chair

internalmedicineiowa.org/category/views-from-the-chair/

Thousands of readers, state-wide, every two weeks



Social Media





Internal Medicine at Iowa

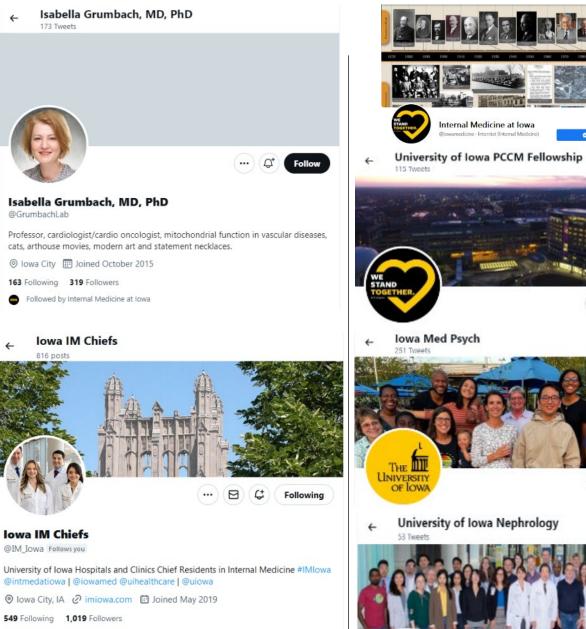
@IntMedatlowa

News on and history of University of Iowa Department of Internal Medicine faculty and alumni science and honors, featuring current publications and events.

S internalmedicineiowa.org III Joined July 2012

981 Following 2,699 Followers

Followed by E. Dale Abel



Followed by Univ of Iowa Gastroenterology Fellowship Program, University of Iowa

DEPARTMENT OF INTERNAL MEDICINE

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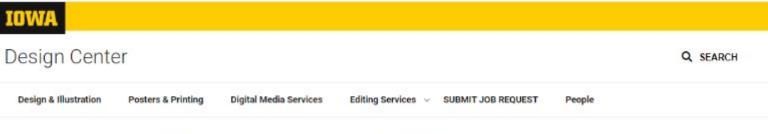
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Design Center



80 combined years' experience





Welcome to the Design Center

The Design Center provides campus-wide graphic design, poster printing, and text editing. Our design staff offers a comprehensive array of graphic design and visuals for print, web, and presentation. Our editing service provides professional editing services for all types of written materials, with a specialty in technical and scientific editing. With a combined 75 years of experience, we can assist in all stages of your project, from concept to completion.

Click to submit a job request, or learn more about our services below:



Design & Illustration Complex illustrations,

annual reports, posters, booklets, brochures, patient materials, newsletters, and more



Posters & Printing

(conference posters, banners, signs); photo printing



Digital Media Services Video, live streaming, podcasts, audio production, and more



Need help with the popular 'Better Poster' design trend? <u>Contact us</u>!

tant use door and how the are performed in the selection and how the

Editing Services

Manuscripts, grants, abstracts, correspondence, web text, patient materials

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And video



Internal Medicine at Iowa @IntMedatIowa · 2h

El intérprete Adrián Silva dice que ha visto el daño que el #COVID19 puede causar tanto a un paciente como a sus familias. "Para todos los que son importantes para usted, vacúnese." @uihealthcare #COVIDVaccines #NotGonnaMissMyShot

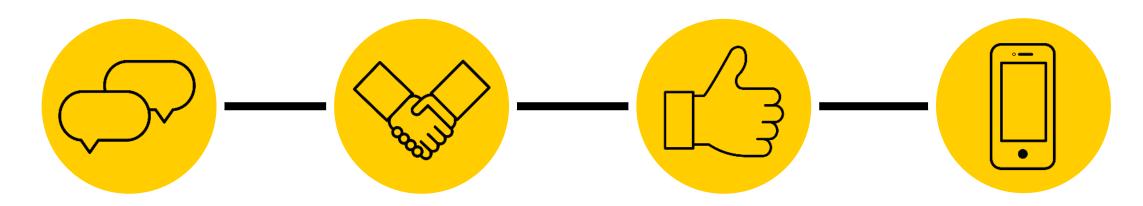
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Working Together



Keep us informed

grant wins publications media requests

Keep us busy

presentations brochures illustrations interviews

Like and share

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Consider starting your own account



University of Iowa Health Care

Department of Internal Medicine

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DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

DEPARTMENT ADMINISTRATION

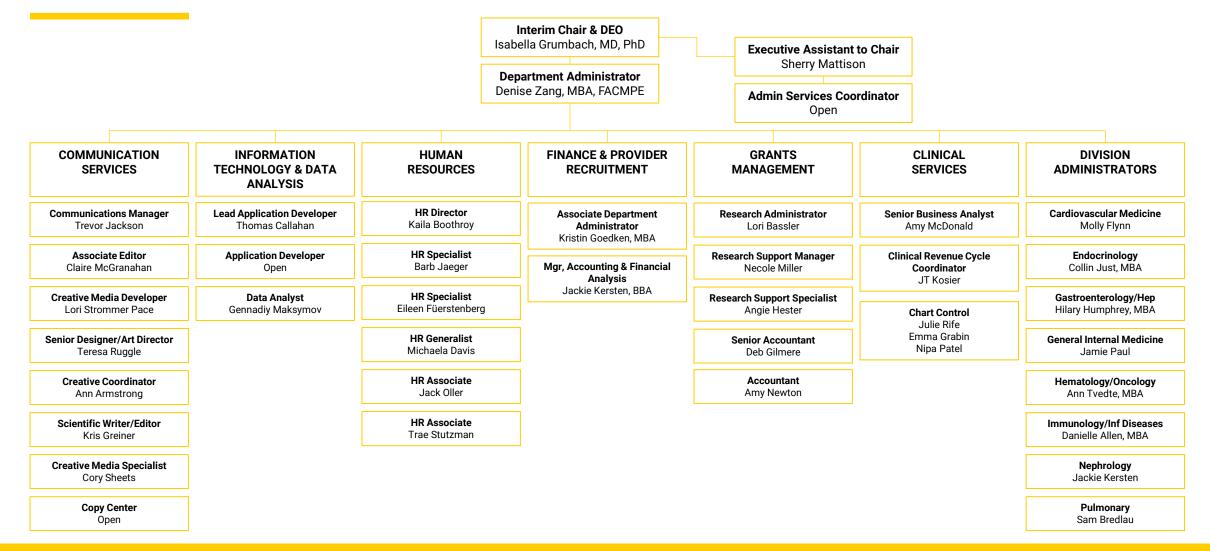
Denise Zang, MBA, FACMPE Clinical Department Administrator Kristin Goedken, MBA Associate Clinical Department Administrator

Topics

- Internal Medicine Administrative Team
- Application Development/Database Group

 Reporting functionality
- Internal Medicine Division Administrators
- Internal Medicine Compensation Plan
- Feedback

Administrative Team



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Faces in Administration

Thomas Callahan

Senior Application

Developer



Ē

Lori Bassler Director, Research Administration & Finance Operations



Kaila Boothroy Human Resources Director



Michaela Davis Human Resources Generalist



Eileen Fürestenberg Human Resources Specialist



Kristin Goedken Associate Clinical Department Administrator



Human Resources



Jackie Kersten Senior Financial Analysis



Amy McDonald Senior Business Analyst



Gennadiy Maksymov Sherry Mattison Data Analyst **Executive Assistant** to the Chair



Jack Oller Human Resources Associate



Trae Stutzman Human Resources Associate



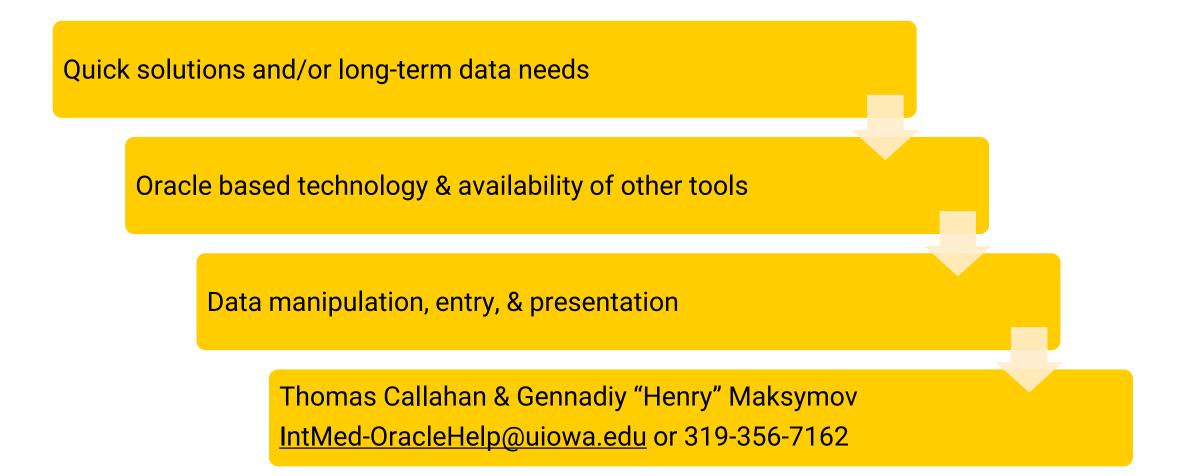
Specialist

Denise Zang Clinical Department Administrator



Trevor Jackson Director of Communications

Application Development/Database Team



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Ask IM Reporting



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Physician Compensation Statement

DRAFT	Nar	ne				
DRAFT Rank (UIP)						
Division (DIV)						
As of December 2023						
My Clinical Effort (Apr 1, 2023 - Mar 31, 2024)	50%	My Current Total UI Salary	\$200,000			
My Curr	ent Year	Clinical Productivity				
RVUs billed (April 1, 2023 - December 31, 2023) 1,789						
RVUs I need to bill between April 1, 2023 - March 31, 2024 to maintain my 1,951 current base salary for the next fiscal year*						
* RVU productivity exceeding the level required to m may result in salary increase on July 1, 2024	aintain cu	rrent base salary				
My April 1, 2022 - March 31, 2023 RVUs billed		2,262				
F	/24 Salar	y Allocation				
Mission			Base Salary			
UI Clinical Services (Main Campus, IRL, Outreach, contributions)	Contracte	d Services, dept support for academic	\$200,000			
Research			\$0			
Administrative Roles			\$0			
Educational Roles			\$0			
Education (small group teaching, lectures) paid ho	ourly		\$1,200			
UI Base Salary			\$198,880			
-						

- Up-to-date snapshot of individual <u>UI</u> salary and clinical productivity
- Updated monthly and available for easy access through AskIM
- DA is available for inquiries

Division Administrators



Molly Flynn Cardiovascular Medicine



Collin Just Endocrinology and Metabolism



Hilary Humphrey Gastroenterology and Hepatology



Jamie Paul General Internal Medicine



Ann Tvedte Hematology, Oncology and Blood & Marrow Transplantation



Danielle Allen Immunology Infectious Diseases (interim)



Jackie Kersten Nephrology



Sam Bredlau Pulmonary, Critical Care, and Occupational Medicine



Greg Hamilton Supportive and Palliative Care Hospitalist Program

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Division Administrators

				Fina	ncial Analysis
	Recruitme	ent ducati	Chang	jing FTE	Proformas
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JI HEALTH CARE PHILANTHROPY

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Center for Advancement

Proud to Support the Department of Internal Medicine



HAYDEN BEVELACQUA Associate Director of Development Health Sciences Hayden.Bevelacqua@foriowa.org 319.467.3808



SCOTT SMITH Associate Director of Development Health Sciences Scott.Smith@foriowa.org 319.467.3371 FY24 Areas of Focus

- Support for junior faculty & postdoc research efforts
- Support for clinical staff
- Grateful Patient & Family referrals and interactions

Philanthropic activities in 2023

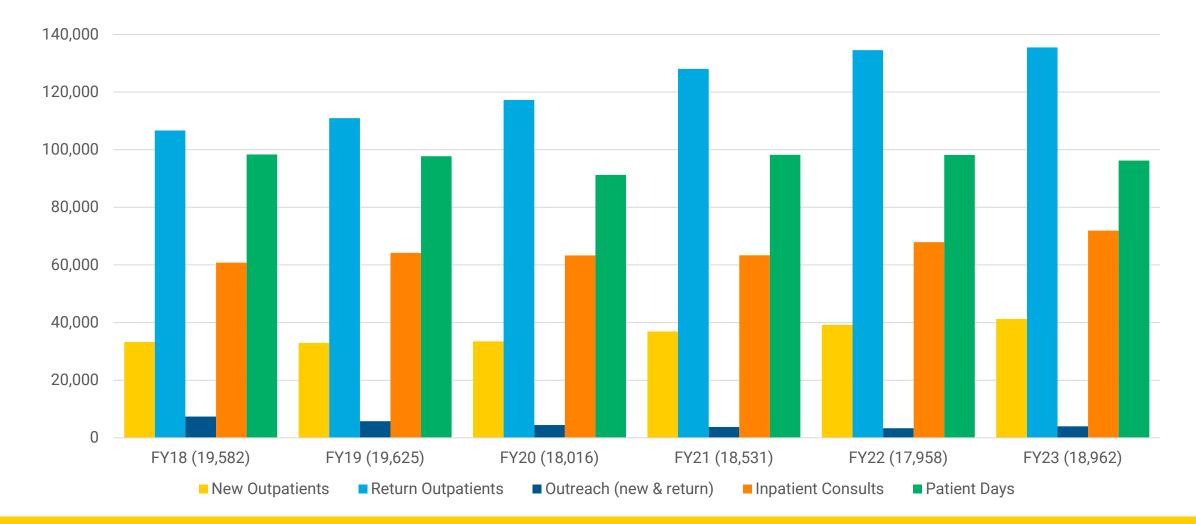


- Grateful patient workshop
- Support received in 2023
 - **\$828,120** estate gift in support of cardiovascular research Darrell Loan
 - **\$100,000** in support of HVC and Research Albaghdadi Family
 - **\$60,000** in support of liver disease research Karen Gaddis
 - **\$50,000** in support of faculty support in cardiology David Kehoe

Total Productivity: FY23: \$7.1 million FY22: \$7.3 million

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Clinical Census

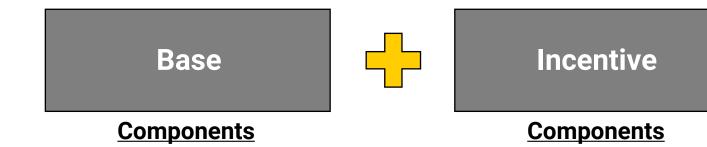


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FY24 Faculty Compensation Plan

- Transparent and equitable
- Consistent Effort Standards
- Faculty can drive their own compensation
- Rank-based Baseline Compensation for every faculty in CCOM
- Recognizes achievements in Clinic, Research and Education
- Rewards highly productive individuals AND teams

Institutional Faculty Compensation Framework



- Rank-based earned guarantee (50K, 60K, 80K)
- 20th-40th %ile AAMC Midwest based on clinical productivity
- Research FTE supported by grant funding
- Education effort paid on an hourly basis

- Individual clinical productivity above 55th percentile CPSC
- Division-defined goals & quality metrics
- Research Incentive

Total Compensation

Total Compensation will be aligned to market benchmarks to support the payment of marketcompetitive total compensation

Productivity explained

Clinical wRVUs

- Inpatient, Outpatient, Outreach

- Research Effort
- Education
 - Small Group, Grand Rounds
- Leadership/Administration
- VA
- Outside Contracts/PSA

Example 1.0 FTE	
	FTE
cFTE	0.5
rFTE	0.10
eFTE	0.05
aFTE	0.2
VA	0.125
PSA/Other	0.025

We need your feedback

- New Provider Orientation Evaluation
- Institutional and Department surveys throughout the year



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

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University of Iowa Health Care

Department of Internal Medicine

We want your feedback!



DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

EDUCATION

Manish Suneja, MD, FACP, FASN Vice Chair for Education Director, Residency Program Clinical Professor - Nephrology

Medical Student Education



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Undergraduate Medical Education Leadership



Manish Suneja, MD Vice Chair for Education



Jane Rowat, MS Educational Development Director



Kathleen Steenlage tor Medical Student Education Coordinator



Milena Gebska, MD, PhD, MME Subinternship Director



Lisa Antes, MD Clerkship Co-Director



Lee Sanders, MD, PhD Clerkship Co-Director

Medical Student Education: Core Clerkship

Combined IM Clerkship: 10 weeks

Organ-based Core Topics

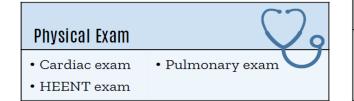
- Renal/electrolytes: Chronic kidney disease, Acute kidney injury, Electrolytes (potassium and sodium)
- Cardiology: Acute coronary syndrome, Congestive heart failure, Hypertension
- Pulmonary: Chronic obstructive pulmonary disease, Venous thromboembolic disorders, Pneumonia
- Hematology: Anemia
- Endocrine: Diabetes, Dyslipidemia
- Gastrointestinal: Gastrointestinal bleeding, Liver disease, Pancreatitis, Gastroesophageal reflux disease
- Rheumatologic disease: Common joint pain (knee pain)
- Infectious: Skin and soft tissue infection. Urinary tract infection, Upper respiratory infection, nosocomial infections

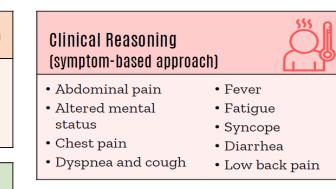
Health Promotion and Wellness

- Obesity
- Substance use
- Cancer screening (colon, breast, lung, prostate)

Clinical Skills

- Intravenous fluid management
- Abdominal X-ray interpretation
- Chest X-ray interpretation
- EKG interpretation
- Acid-base interpretation





Clinical Pharmacology

- Anticoagulation
- Antibiotics management
- Pain management

Advanced Communication Skills

- Goals of care
- Disparities and equity
- Shared decision making

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DEPARTMENT OF INTERNAL MEDICINE



Medical Student education: Faculty Expectation

- **Review your personal expectations** with the student on the first day.
- Role model Communication skills and Physical Exam
- Cultivate a **learning climate** that encourages questions and discussion.
- Spend time each day reviewing a **learning topic** with the student.
- Give **feedback** to the student on written and oral presentations
- Assist in the completion of the <u>Direct Clinical Observation Encounters</u> required for each student on the clerkship.
- **Complete online clinical evaluation** for the student at the end of your time together.

Please read through the Mistreatment Policy and the Clerkship Goals & Objectives.

Opportunities:

- Small group teaching
- Medical student clerkship workshops: <u>Wednesday afternoon</u>
- CCOM course directors: (CAPS/MAS/MOHD)
- Developing new 4th year elective: Ex: Transition to GME (Matt Soltys)
- Get involved with faculty development in the department/college

Medical Student Education: Pre-clinical (MI/M2)

- M1 and M2 (First three semesters)
 - Email to all faculty from me at the beginning of each semester
 - Variety of pre-clinical experiences.
 - Expectation from faculty member: At least 10 hours of small group education hours.
 - Activities include:
 - Small group facilitation
 - Students in clinic (ECE)
 - Organized and monitored by Vice Chair of Education and Amy McDonald



Request for small group teaching

To: All Internal Medicine Faculty

Colleagues:

Thank you to the faculty who have already signed up for the small group teaching assignments. While a few activities have filled, there are still **teaching opportunities available!**

Please find attached a updated <u>course catalog</u> giving descriptions of the small group teaching opportunities (For M1s and M2s) as well as an updated <u>chart</u> (shows the days/time in the week when the small groups are offered.) This chart outlines which days of the week certain teaching activities occur for your reference: <u>sessions grayed out have already</u> <u>filled</u>. This should help you quickly determine what activities fit your schedule. The database should have all the faculty prepopulated, which will facilitate the process.

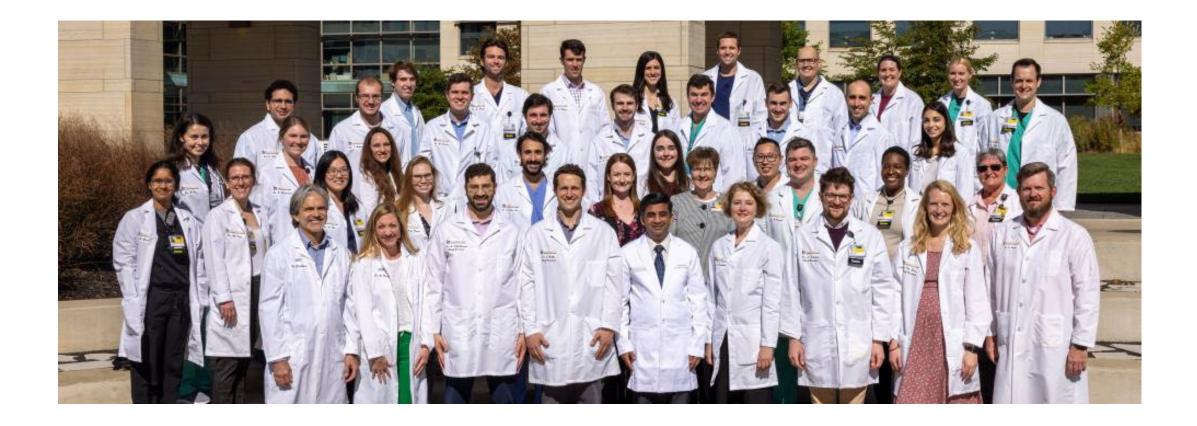
Following activities specifically need facilitators (see catalog and available teaching opportunities)

- Patient Based Clinical Reasoning (M2/PA2 FALL activity on Monday and Wednesday afternoons)
- Professional Communication Skills (M1/PA1 FALL activity on Monday afternoon (1 slot for substitute); Wednesday afternoon (5 slots; 2 substitutes)
- MAS Small Group (MSG) III (M2/PA2 FALL) on Thursday mornings
- Interprofessional Education II and III (see catalog),
- Early Clinical Experiences

Based on our departmental teaching goals we expect that all our faculty contribute <u>at least 9-10 hours</u> of small group teaching this year. The link for signing up for small group teaching is included in the catalog, but here it is for quick reference: <u>https://webapps1.healthcare.uiowa.edu/FCP/recruiting</u>

Faculty members who have previously taught can access the site; anyone who has not yet signed up for teaching experiences will need to create an account, which they can do by going to the website above and following the instructions provided.

Resident Education



YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!

DEPARTMENT OF INTERNAL MEDICINE

IOWA RESIDENCY PROGRAM LEADERSHIP





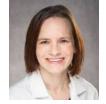
Manish Suneja, MD

Associate Dean Graduate Medical Education



Mark Wilson, MD

Assistant Director



Jennifer Strouse, MD

Director Educational Development



Jane Rowat, MS

Andy Bryant, MD

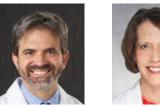


Carly Kuehn, MD, MME

Educational Director

Safety & Quality

Associate Directors



Brian Gehlbach, MD Krista Johnson, MD, MME

Administrators







Denise Floerchinger r Fellowship Program Administrator

Mentor

VA Safety & Quality

Matthew Soltys, MD, MME

Justin Smock, MD





Associate Director Med-Psych Program



Vicki Kijewski, MD

Andrea Weber, MD, MME

Chief Residents 2023-24



Reed Johnson, MDAlex Garza, MDTaylor Becker, MDKathie Zhang, MD

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Cindy Batzkiel

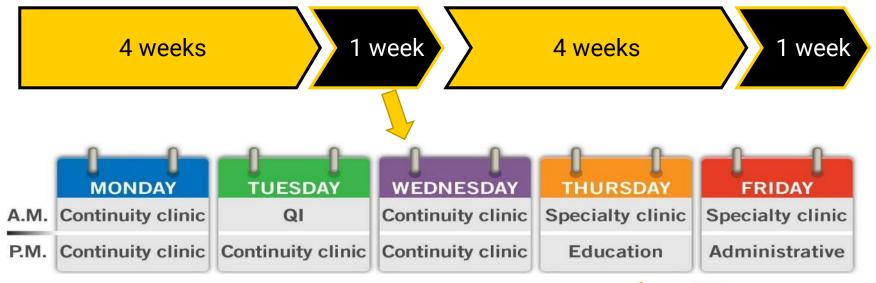
Program Administrator

About Us: Residency Education

- 23 Categorical Residents
- 3 Preliminary Residents
- 5 Ophthalmology Preliminary
- 2 Med-psych Residents
- <u>4 Chief Residents</u> are selected each year for a post-residency year
- <u>81 Total Residents</u> are ACGME approved in our categorical program
- Approximately <u>65-70%</u> of our graduating residents go on to fellowships



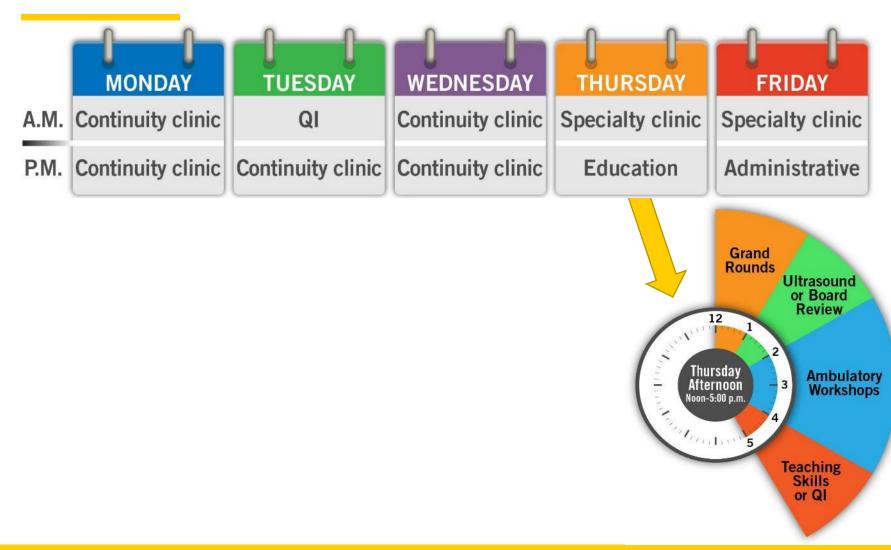
Residency Schedule: X+Y→ 4+1 Schedule





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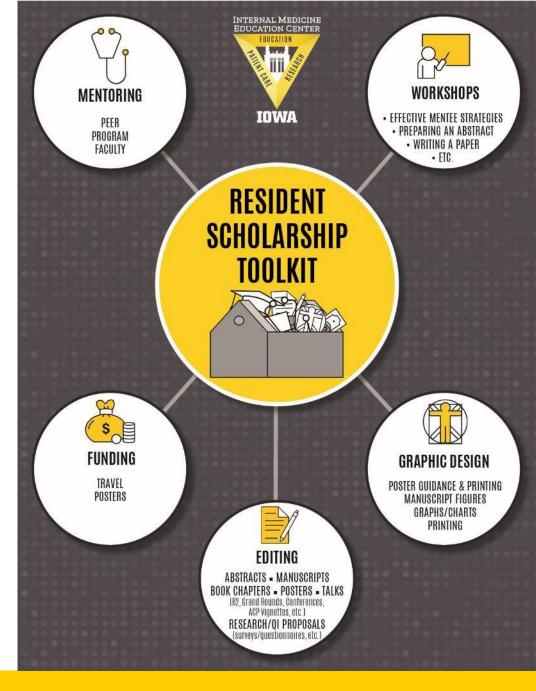
The Ambulatory Week Schedule



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Research

- Up to 12 weeks of research
- Faculty mentoring from assigned APD and Dr. Gehlbach
- Administrative support for design, editing, and writing
- Funding available



Multiple Distinction Pathways: Education (DIME)

Distinction in Medical Education Residents

- Resident teaching skills curriculum
 - AI IM and IM/Psych
- Teaching resident rotation
 - 12-14 PGY3 residents/year
- Masters in Medical education (MME)



Scholarly

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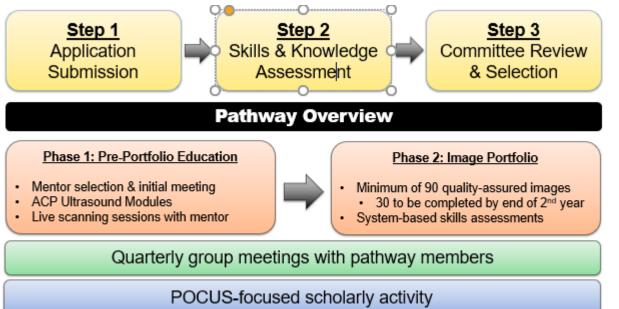
۵

Scholarly

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Multiple Distinction Pathways: Ultrasound (POCUS Distinction)

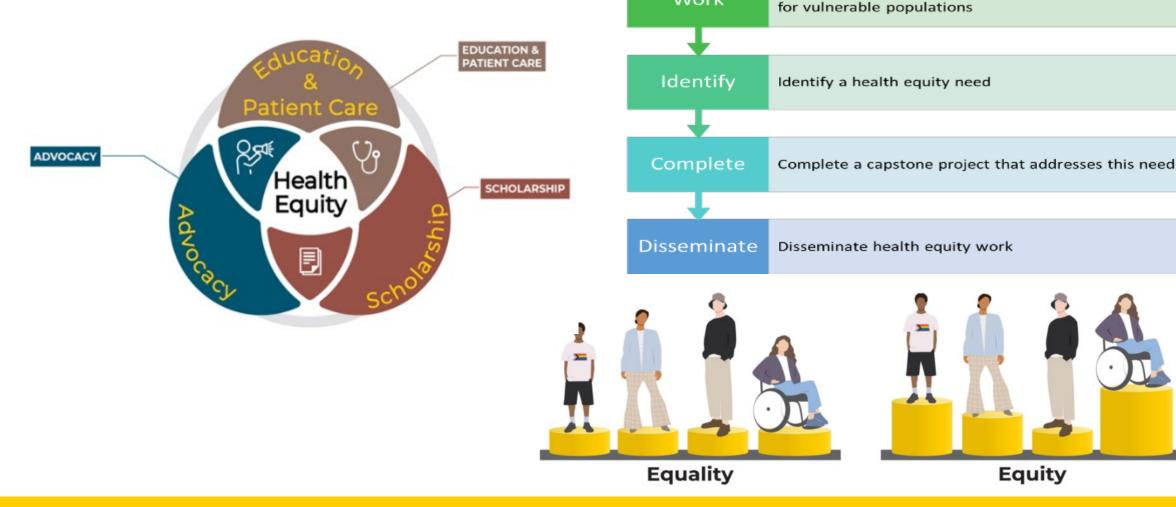
Point-of-Care Ultrasound Pathway for Internal Medicine Residents





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Multiple Distinction Pathways: Health Equity Distinction Track



Engage

Work

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DEPARTMENT OF INTERNAL MEDICINE

Engage with community resources and partners to

address social determinants of health and disparities

Work with an inter-professional team to provide care

Helpful Resource: imiowa.com

IOWA

Calendars & Home Links ~

lendars & hks ~ Education/Resources ~

Resident Presentations ~ So

Social ~ Careers/Research ~





Faculty Expectation

- Create excellent learning environment
- Providing effective feedback
- Timely completion of Clinical Evaluations
- Role model communications skill and physical diagnosis
- Professionalism

Providing Effective Feedback

Setting the Stage

* Expected

I will be giving you feedback following this encounter; Shall we spend a few minutes discussing how the clinic went after your last patient?

- Supportive learning climate It's my job to help you improve.
- * Label as feedback

How would you like me to focus my feedback?

* Self-assessment

What were you trying to accomplish during this encounter?; Did it go as planned?

STOP

S: SPECIFIC

Your social history of the patient showed understanding of pathophysiology and allowed us to focus more on biliary tract disease and less on alcoholism.

T: TIMELY

I'll give you feedback after each patient today; Let's plan to sit down at the end of the week.

O: OBJECTIVE, based on observed behaviors

I noticed you interrupted the patient a few seconds after asking what brought her to the hospital;You lost eye contact with the patient when you were discussing the lab results.

P: PLAN for improvement

If you were going to do it again, what would you do the same and do differently?; What actions do you want to take to **improve** in this area?; How would you feel doing it again?

Gigante J, Dell M, Sharkey A. Getting Beyond "Good Job": How to Give Effective Feedback. *Pediatrics* 2011;127:205-207.

Faculty Resources/Opportunities

IVER COLLEGE OF MEDIC	INE 💭 Education Research Patient Care About Us Departments News & Even
fice of Cons	ultation and Research in Medical Education (OCRME)
About	COVID-19 Medical Teaching Development Curriculum Development Masters Program Educational Research and OCRME Updates Education Resources Scholarship
NOTICE	Up-to-date information regarding COVID-19 for College of Medicine students and researchers
VID-19 MEDICAL EDUCA SOURCES	Online Teaching Resources
VID-19 Accreditation G	
	University of Iowa Resources and Tools for Online Instructors
	Provides links to online classroom tools like Zoom and Panopto, a tutorial for using ICON, and links to other resources for teaching online.
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nline Teaching Resource	A comprehensive guide to Zoom for meeting participants. Provides links to online classroom tools like Zoom and Panopto, a tutorial for using ICON, and links to other resources for teaching online. University of Iowa Zoom How-To Guides A compiled list of links to how-to guides and video tutorials on using Zoom. Tips and Tricks for Educators Using Zoom Provides general tips plus links to more guides on using Zoom tools like breakout rooms, chat, and screen sharing. Zoom Host Guide A comprehensive guide to Zoom for meeting planners/hosts. Zoom Participant Guide

qUkcoach App

Homegrown evaluation application

QUIkcoach (4) Windplace Based Assessment The Unvertify of lowa ITE) The Unvertify of lowa ITE) (4) Two (4)	6:07	6:06 ar The Sector Create Oral Presentation	619	6:22 al 🕈 🕞 Pending
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Ratings and Reviews 5.0 and the second se	Clinical Reasoning		Provides accurate, concise and well organized presentation	Clinical Reasoning
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	Communication Skills		Creates shared understanding between presenter and receiver regarding patient and plan	Communication Skills 8 😑 🔊
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FACE: Faculty/Fellows as Clinician Educators

• **Program Goal:** Introduce current and future clinician-educators to a knowledge base and skill set which may be of use in their career

Required Component:

- Educations Workshop Session: Third Thursday of every month (1:00-2:30)
- Application of Skills and Reflection
- Topical readings (on website)
- Teaching video

Residency Committees: WE NEED YOUR HELP!

- Program Evaluation Committee
- Clinical Competency Committee
- Mentorship/Scholarship
- Residency Interviews
- Residents Conferences and Curriculum

Questions related to the Educational Mission? Please contact me!

YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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University of Iowa Health Care

Department of Internal Medicine

FACULTY ADVANCEMENT

Christie Thomas, MBBS Vice Chair, Faculty Advancement

Objective

- Welcome
- Aspirations and goals clinical practice, teaching, publishing
 - Clinical track
 - Tenure Track
 - Research track
 - Advanced Practice Providers
- Reappointment process
- Promotion process
- Mentoring Committee

Reappointment Review

- Initial appointment: 3-4 years (1-3 years for Research Track)
- Review for reappointment in fall prior to end of appointment
 - Tenure track candidates (Tenure track review committee)
 - Clinical track candidates (DD and DEO)
 - Research track candidates
- Assess progress in:
 - -teaching: clinical track and tenure track
 - -scholarship/professional productivity: clinical, tenure and research track
 - -Service: all personnel



Know the timelines – have a system for tracking activities relevant for advancement.

Promotion and Reappointment

 Determine if candidates have met standards (set by Department/College/University)

- Promotion to higher rank (+/- tenure)
- Reappointment
- The annual process sets and maintains standards
- Recognizes accomplishments of faculty members Not acknowledgement for time in rank

Promotion Review

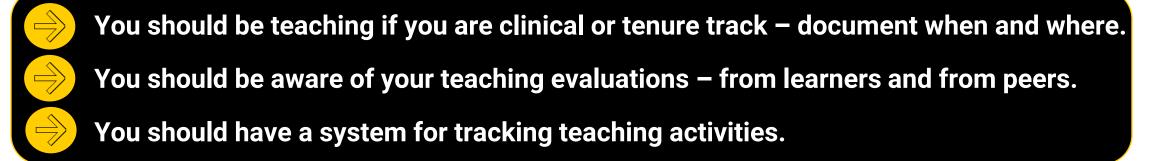
- Assess accomplishments in
 - teaching
 - scholarship/professional productivity and
 - service

'relative to a standard'

- Timing
 - Tenure Track: "Clock"
 - 8 yr (physician) 6 yr (scientist)
 - Clinical Track and Research Track: no "Clock"
 - Recommended by Supervisor, PI, Division Director in consultation with VCFA and Department Chair

What is the review process for promotion?

- CV (updated, COM format, annotated references)
- Personal statement: teaching, scholarship/academic productivity, service
- Teaching evaluations (including at least 3 peer evaluations from 2 different venues)
- Teaching materials (e.g., handouts, slides) up to 5
- Selected publications (if applicable) up to 5



Promotion in the Research Track

- Assistant professor:
 - Productive scholarship
 - Ability to fulfill relevant responsibilities in the research enterprise.
- Associate professor: additional criteria
 - Evidence of extramural research funding and sustained salary support from extramural grants and/or contracts on which the faculty member is listed as key personnel.
 - Clear evidence of regional recognition by peers.
- Professor: additional criteria
 - Clear evidence of national or international recognition by peers.

Mentoring Committee

Purpose:

- To serve as an <u>unbiased</u> candidate-centered advisory committee
- Usually has 3 to 4 member selected by the faculty member in consultation with primary mentor/DD
- Does not usually have the DD
- Can have members outside the Division or Department or College
- Provide a <u>confidential</u> sounding board for ideas, aspirations
- Review progress in all domains relevant to the track

Faculty member should take the initiative in setting up the committee and scheduling meeting

What should you do now?

- Consider goals beyond clinical practice or research (academic productivity)
- Participate in service (e.g committee) activities, teaching opportunities
- Network with your colleagues especially more senior colleagues
- Pay attention to your teaching evaluations
- Set up a mentoring committee
- Annual meeting with Division director



Evidence of service beyond taking care of patients; being a good citizen counts Evidence of scholarship or productivity beyond taking care of patients

Developing, improving or expanding the academic mission

Additional Information

UNIVERSITY OF IOWA HEALTH	I CARE								Search th	6 510 000
AIMER COLLEGE OF MEDICINE					Education	Research	Patient Care	About Us	Departments	News & Eve
	Office of Faculty At	ffairs and Deve	onment							
	Office of Faculty Affairs and Development									
	For Faculty Fa	aculty HR Administration	For Department Chairs	Upcoming Events	About Us		Contact Us			
	O NOTICE L	Jp-to-date information	n regarding COVID-19 for	r College of Medicine stud	ents and researcher	s				l
	Home + For Faculty									
	FOR FACULTY	Promotion a	and Tenure							
	CCOM Manual of Procedure	For more informatis	at on the Faculty Appointment	Process, please review the 🕃 Far	culty Appointments Police	a and Proced	urea.			
	Promotion and Tenure *		romotion and Tenure Cand	-						
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	Current List Promoted Professors and Associate		mber Responsibilities 2020 Proparing Your Promotion Do	ssier			G.			
	Professors		lege of Medicine Review and Pr							
	Apply for Promotion	Adjunct and Adju	nct Clinical Track							
		 Adjunct an 	d Adjunct Clinical Criteria							
	Professional Development *		s for Adjunct Promotion							
	Professional percognicity	- 2020 Dozzi	er Checklist							
	Awards	Research Track								
		 Research T 	rack Criteria							
	Conflicts of Commitment and Interest		s for Research Track Promotion							
	interest	 <u>3</u>Personal S 	tatement Example: RT Assistan	nt Professor to RT Associate Profe	asor					
	Academic and Professional	Clinical Track								
	Record *	GUnical Tra	ck Criteria							
			Tenure Talk - Clinical Track Pre	sentation						
	Faculty Committees		Tenure Talk - Clinical Track W	atch June 2, 2020 recording						
	Annual Review of Tenured Faculty		ek Promotion Procedures.pdf	nt Professor to CT Associate Profe						
	Annual netres of renared Faculty		tatement Example: CT Associa							
	Budenmann Standards for Clinica	Tables City	al Track Checklist							

https://medicine.uiowa.edu/facultyaffairs/faculty/promotion-and-tenure

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University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

IOWA CITY VAMC

Bradley S. Dixon, MD Chief of Medicine

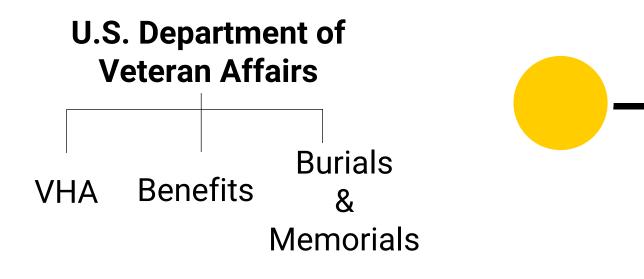
Justin Smock, MD Deputy Chief of Specialty Medicine

Mark Yorek, PhD Associate Chief of Staff for Research

Objectives: Why to LOVE the VA

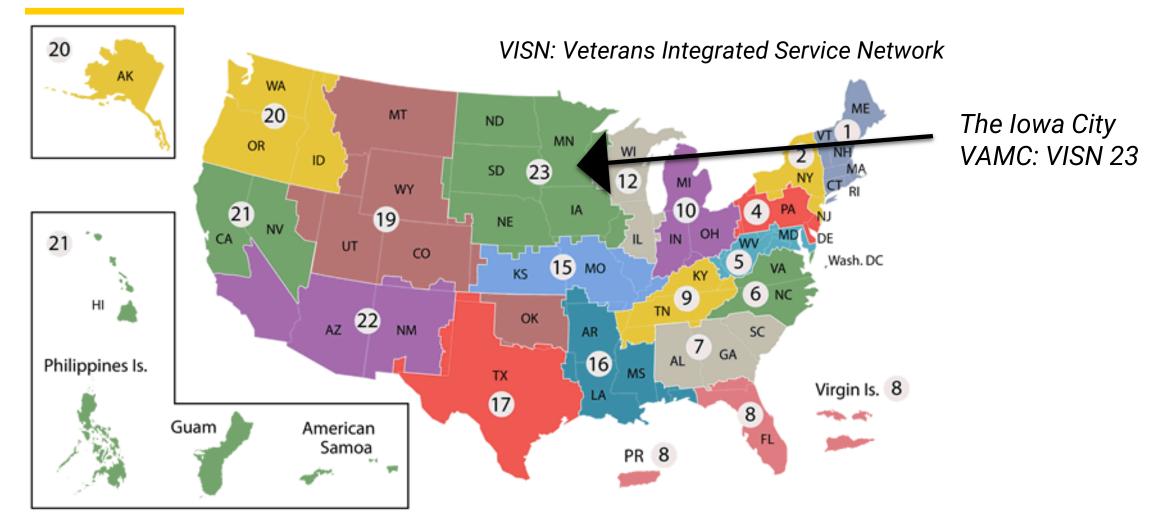
- Brief overview of VHA
- Highlight the Specialty Medicine Service Line at the Iowa City VAMC
- Review opportunities for faculty development and research at the lowa City VAMC
- Largest Integrated Healthcare system in US
- Outstanding opportunities for academic faculty
- Veterans are wonderful people
- Engagement by VA staff is outstanding.

VHA is the largest integrated health care system in the US



VHA (Veterans Health Administration) supports 1,240 inpatient and outpatient facilities with ~9 million enrolled veterans

The Iowa City VAMC is one of 170 Medical Centers



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The Iowa City VAMC serves a wide geographic area

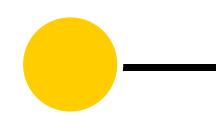
- Inpatient: 53 beds (43 medicine & 10 ICU/SD)
- Outpatient:
 - Specialty medicine clinics (Iowa City)
 - Resident primary care clinics (Iowa City)
 - CBOCs (community-based outpatient clinics)

lowa: Davenport, Waterloo, Dubuque, Cedar Rapids, Ottumwa, Decorah, Burlington + satellite clinic in Coralville

Illinois: Galesburg, Quincy and Sterling



Iowa City VA Mission



To provide world class experience to all the Veterans receiving our services: High quality and cost-effective care

YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!

The Iowa City VAMC offers a wide range of opportunities

- Leadership opportunities and training (local & national)
- Quality Improvement:
 - Projects (lots of data)
 - Training (LEAN belts)
 - VISN & National competitions (Star, Shark Tank)
 - Programs (Diffusion of Excellence)
- Medical education (inpatient and outpatient)
- Healthcare systems (e.g., Risk Management)
- Research funding opportunities

Education

- Supports 16.5 internal medicine resident FTEs
- 3 Inpatient Teaching Services: 1 categorical senior, 2 PGY-1's
- 35 Categorical Residents complete a 3-year primary care COC experience
- 1 VA chief (3 chiefs each have a 4-month experience)
- 1 VA Chief Resident Quality and Safety (12 months)
- Outpatient clerkship students rotate in primary care and subspecialty clinics
- Sub-Interns and Inpatient Clerkship students rotate on Inpatient Teaching Services

Quality Improvement

- Many opportunities and resources to get involved
- Residents (contact):
 - VA Chief Resident Quality Scholar (Mathew Soltys)
- Fellows/Faculty (contacts):
 - VA Quality Scholar Program (Melissa Swee & Amany Farag)
 - Rural Scholar Program (Jamie Wilson, Karla Miller)
 - Advanced Fellowship in Health Services Research (CADRE; Michelle Mengeling & Michael Ohl)
 - ICVA HCS Quality and Process Improvement Department (Vishal Vashistha, Natalie Good)

Quality Improvement – VHA Awards & Programs

- VISN 23 Network Directors Star Award (e.g., Dixon/Swee Telenephrology)
- VISN 23 Strategic Initiative (e.g., Jeydith Gutierrez & Irene San Roman)
- VHA Shark Tank Competition
 - Diffusion of Excellence Program
- VACO Enterprise Wide Initiative (Jeydith Gutierrez-TeleHospitalist Program)
- Quality Enhancement Research Initiative (QUERI)
- ICVA- PCORI Health Systems Implementation Initiative (Brad Dixon)

Faculty Appreciation

- VHA awards
 - Mark Walcott Award for Excellence in Clinical Leadership
 - Mark Walcott Award for Excellence in Clinical Care Delivery
 - \rightarrow Won by Dr. Adrian Holm 2021
- CCOM- Department of Medicine launched the DiBona Award of Academic Excellence in Service to ICVA
 - \rightarrow Jack Stapleton 2021
 - →Warren Schmidt 2022
 - →Peter Kaboli 2023

Overview of Research Program

- ICVA: Top 10-15 in VHA
- \$14.2 million in direct VA sponsored research funding and 10.4 million in non-VA funds
- 49 VA funded investigators
- 372 active research protocols (human subjects (226), animal (71) and safety (75))
- In 2023 VA funded investigators published 246 peer reviewed articles
- Accepting a VA grant requires accepting a minimum 5/8 VA appointment

Office of Research and Development - Programs

- Biomedical Laboratory Research and Development (BLR&D)
- Clinical Science Research and Development (CSR&D)
- Rehabilitation Research and Development (RR&D)
- Health Services Research and Development (HSR&D)
- Million Veteran Program

Centers of Excellence

- Centers of Innovation (COINs)
 - Center for Comprehensive Access & Delivery Research & Education (CADRE)
 - Director: Eli Perencevich; Deputy: Diana Jalal
- Center for the Prevention and Treatment of Visual Loss
 - Director: Randy Kardon

VHA Research Funding Awards

- Career Development Awards
 - -VHA CDA
 - Office Rural Health CDA
- VA Merit Review Awards
- Cooperative Studies Programs
- CADRE: Small Award Initiative for Impact (SWIFT)
- Office of Rural Health (ORH) grants

Contact Us

Bradley Dixon (Chief of Medicine): <u>bradley.dixon@va.gov</u> or <u>Bradley-dixon@uiowa.edu</u> Justin Smock (Deputy Chief of Medicine): <u>justin.smock@va.gov</u> or <u>justin-smock@uiowa.edu</u> Chad Mead (Administrative Officer): <u>chad.mead@va.gov</u> John Hilligas (Secretary): <u>John.Hilligas@va.gov</u> Sondra Reglein (Data Analyst): <u>Sondra.reglein@va.gov</u>

Contact information for research related issues and questions at the VA:

Laura Dutca (Administrative Officer): <u>laura.dutca@va.gov</u>

Mark Yorek (Associate Chief of Staff for Research): <u>mark-yorek@uiowa.edu</u> or <u>mark.yorek@va.gov</u>



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION February 14, 2024



University of Iowa Health Care

Department of Internal Medicine

RESEARCH

Chad Grueter, PhD Vice Chair of Research

Lori Bassler Director, Research Administration & Financial Operations

Research in Internal Medicine

- # PIs Overall we have about 160 faculty participating in basic, clinical and health services research.
- Funding Total funding from all sources exceeds \$109M with about \$34M from Federal grants
- NIH rankng for CCOM and Department In FY23 (the latest complete year of data) CCOM ranked 47th and Internal Medicine ranked 44rd.

Research administration in Internal Medicine

Chad Grueter, PhD Vice-Chair for Research

Eli Perencevich, MD, MS

Associate Chair, Clinical and Health Services Research

Lori Bassler, BBA Director, Research Administration and Financial Operations

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DEPARTMENT OF INTERNAL MEDICINE

Research administration & financial operations

Lori Bassler

Director, Research Administration & Financial Operations <u>loretta-bassler@uiowa.edu</u> 319-335-6947 <u>Major Responsibilites</u>: Pre-award Proposal Budget Development; Departmental Research Budget; NIH NRSAs & T32s; Effort Reporting; Data Analysis; Space Assignments; Renovations; Department non-UIP budget; Postdoc & Graduate Student Appointments

Angela Hester

Research Support Specialist angela-hester@uiowa.edu 319-335-6993 <u>Major Responsibilities</u>: Post-award Financial Support for Federal Basic Science Grants; Medical Association Funding; Non-Clinical Trial Grants; Federal Passthru; VA IPAs & Subawards; Database Management; Industry Fellowships; Problem Solving

Necole Miller

Research Manager <u>necole-miller@uiowa.edu</u> 319-353-5175 <u>Major Responsibilites</u>: Pre & Post-award NIH and Industry Sponsored Clinical Trial Awards; Subaward Processing

What can the research office do for you?

- Pre-award counselling
- Budget and Budget Justification preparation
- Post-award financial management
- Material Transfer Agreements
- Research space
- Identifying grant opportunities
- Financial management of Start-up and Commitments

Grant/manuscript review and discussion resources

- Internal Medicine has weekly discussion group meetings for grants/manuscripts.
- Internal Medicine peer review/mock study section available for grant proposals
- Internal Medicine has a scientific writer available to edit your papers and proposals.
- OVPR provides external review of grant proposals through the Research Development Office
- The University provides a license for the anti-plagiarism to iThenticate.
- The University provides AI writing assistant- CoPilot

University Resources

RESEARCH	University Resources - By Category	
About 🗆 Research News 🗆	The Core Research Facilities are a collection of centralized laboratories dedicated to developing and providing state-of-the-art research resources to facilitate biomedical research. They are available on a fee-for-service basis to the entire health sciences community as well as outside entities.	
Research Groups 🗆	Facilities available to Carver College of Medicine investigators include:	
For Researchers	Animal Resources	
Research Administration		
Website Design (Laboratory)	Of ice of Animal Resources	Email Directory
	Comparative Pathology Laboratory	Paul Naumann
University Resources	Genome Editing Core Facility (formerly the Transgenic and Genome Manipulation Core Facility)	William Paradee, PhD
University Resources - A-Z	Metabolic Phenotyping	Jamie Soto
Department SharePoint 🔒	Small Animal Imaging Facility	John Sunderland, PhD saic@uiowa.edu
TriNetX 🔒	Tissue Procurement Core Facility	C. Michael Knudson, PhD
	Bioengineering, Biosafety Labs and cGMP Facilities	
Funding Opportunities	Bioengineering Services	Dennis Wilson
Training Grants 🗆	Biosafety Level III Laboratories	Dana Ries
Recent Publications	Center for Elocatalysis and Bioprocessing	Mani Subramanian, PhD Mitch Rotman biocatalysis@uiowa.edu
For Patients	Free Radical Biology Resources	
Job Opportunities	Electron Spin Resonance Facility	Brett Wagner, MS
	Radiation and Free Radical Research Facility	Douglas Spitz, PhD
	Center for Biocatalysis and Bioprocessing	Mani Subramanian, PhD Mitch Rotman biocatalysis@uiowa.edu

DEPARTMENT OF INTERNAL MEDICINE

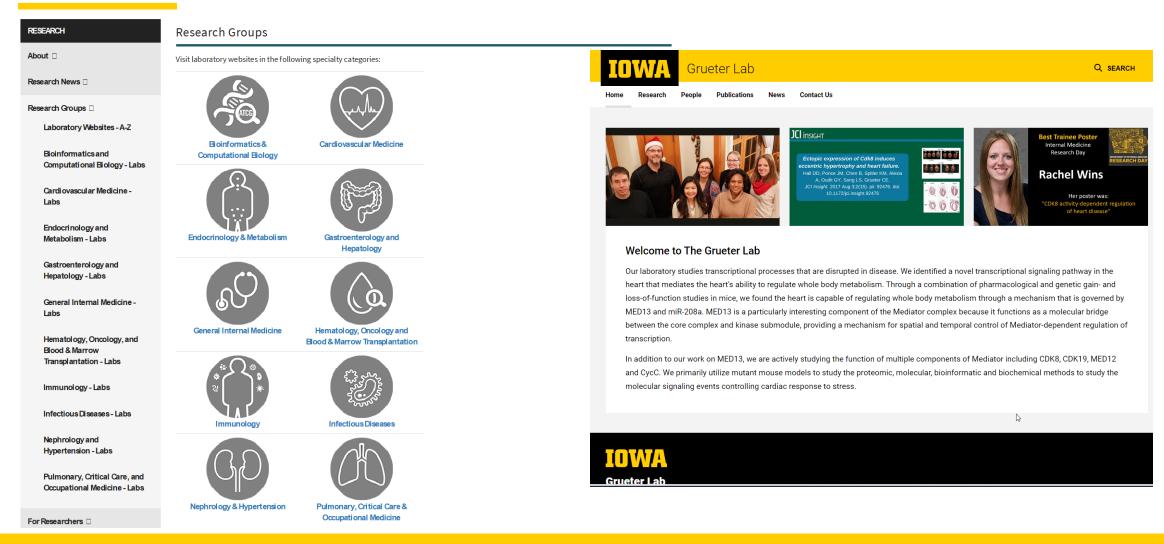
Research Events in Internal Medicine

- Monthly research seminars
- Grand Rounds held each Thursday
- Divisional Grant Rounds
- Internal Medicine Research Day



57th Annual Internal Medicine Research Day, 3 Oct 2023

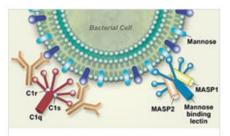
Research Groups-lab websites



YOU'VE COMMITTED TO US, LEARN OF OUR COMMITMENT TO YOU!

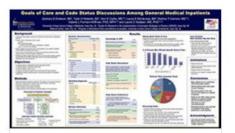
DEPARTMENT OF INTERNAL MEDICINE





Design & Illustration

Complex illustrations, annual reports, posters, booklets, brochures, patient materials, newsletters, and more



Posters & Printing Large format printing (conference posters, banners, signs); photo printing



Digital Media Services Video, live streaming, podcasts, audio production, and more



Editing Services Manuscripts, grants, abstracts, correspondence, web text, patient materials

Design Center | The University of Iowa (uiowa.edu)

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DEPARTMENT OF INTERNAL MEDICINE

Additional support services

Communications

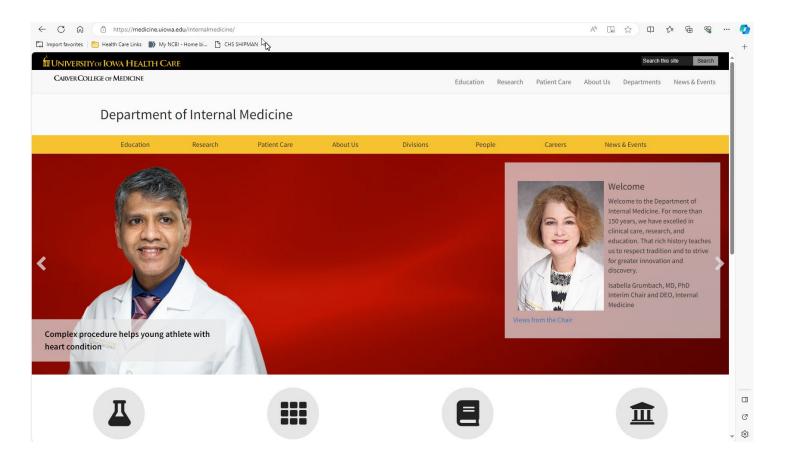
Trevor Jackson Director of Communications

Claire McGranahan Associate Editor

Business Analytics Amy McDonald

Educational Technology Services Lori Strommer Pace

Database Group Thomas Callahan Gennadiy Maksymov



Internal Funding Opportunities

CCOM:

- CTSA Inter-Institutional Pilot Funding
- CCOM COVID-19 Pilot Grants
- Pappajohn Biomedical Institute Seed Funds
- Research Bridge Funding
- HCCC Seed Funds

OVPR:

- <u>OVPR Early Career Scholars</u> Fall 2022 Awards up to \$30k, plus grantsmanship consulting and program officer visits, to help tenure-track assistant professors develop competitive proposals and secure external funding. Colleges have separate deadlines. Check with your <u>college-specific RFP</u> for collegiate timelines.
- OVPR Community Engaged Scholars Spring 2023 Awards up to \$50k to support creating and solidifying reciprocally beneficial community research and scholarship partnerships within Iowa. RFP coming soon with applications due in Spring 2023.
- OVPR DEI Supplements Spring 2023 Awards up to \$25k to advance the PI's science while recruiting, retaining, and advancing
 UI students who support diversity, equity, and inclusion efforts in research, with a preference for students from traditionally
 marginalized groups.
- **OVPR DEI Team Awards Spring 2023** Awards are up to \$25k to support disciplinary teams consisting of multiple investigators working with a collection of undergraduates with a preference for students from traditionally marginalized groups.



University of Iowa Health Care

Department of Internal Medicine

THANK YOU

Welcome to the Department

medicine.uiowa.edu/internalmedicine

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University of Iowa Health Care

Department of Internal Medicine

We want your feedback!

