

## emrU: Using ESC to request New or Updated fake patients

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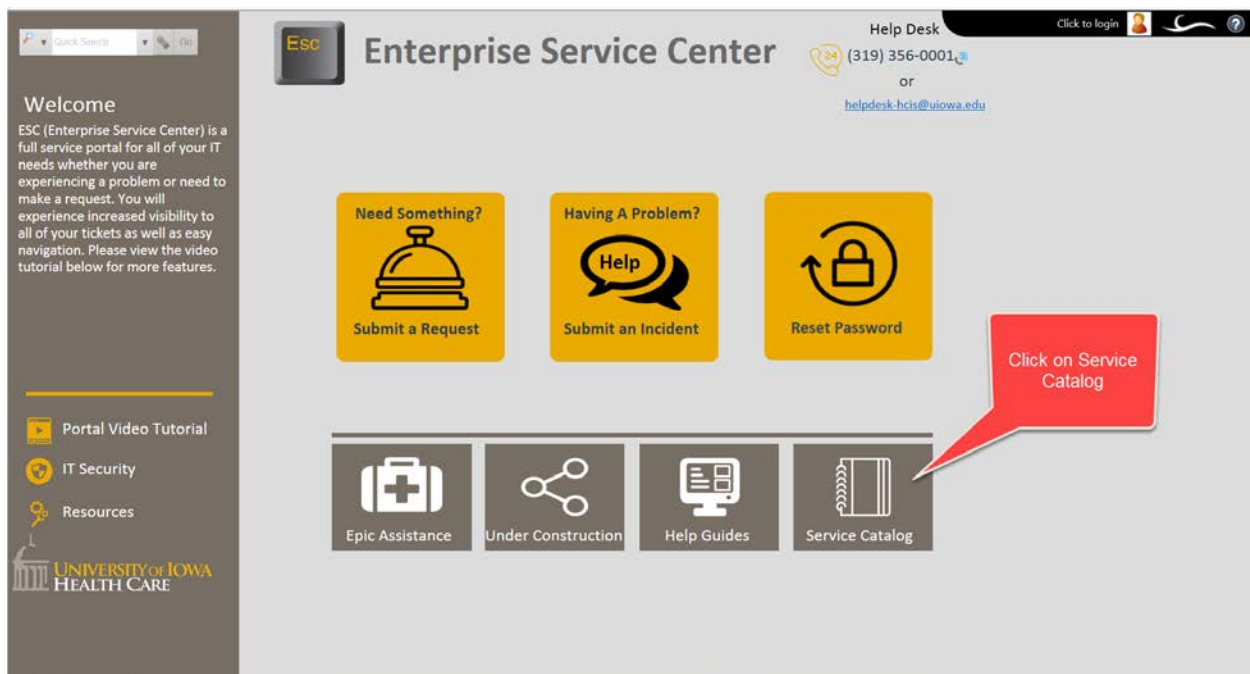
*emrU newsletter, October 2017, by [Deb Brastrom](#)*

**\*\* Requests for emrU New or Updated Fake Patients should now be entered via the Enterprise Service Center (ESC) portal. \*\***

(For those of you who have submitted your patient request directly to me – I already created a request ticket in ESC on your behalf. 😊)

Here's how to make your request:

Access ESC from your Start menu > Customer Self-Service Portal and log in with your HealthCareID





ESC Enterprise Service Center

Home Submit Feedback

Request Changes to Epic EMRU Submit

Please fill out the following information: ☐ This is for someone else

**Requester:** Alternate Contact Info  
Brastrom, Debra L.  
Application Developer  
(319) 467-8430  
Health Care Information Systems

Please provide a brief summary of your Service Request:  
New emrU patient for Jane Doe - COP

Requested Completion Date:  
11/08/2017

**Detailed Description:**

- \* New emrU patient with name TBD
- \* Patient for College of Pharmacy class on 11/29/2017
- \* Refer to attachments for patient specification documents
- \* Additional contacts are
- \* John Smith
- \* Mary Johnson

Enter your request information and Submit.  
Patient specification documents can be attached to your request.

Cherwell Service Management

Your Service Request has been added to the ESC system. Your Service Request ID is 123

Reference your request in ESC using the ID number

OK

Contact Deb Brastrom with any emrU questions or concerns:

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