SUBJECT/TITLE: FILM REPEAT RATE BY TECHNOLOGIST AND CLINICAL AREA

PURPOSE: To establish a basis for an acceptable level of repeats based upon the number of films taken by each technologist and to provide an overview of repeats performed in each area.

DEFINITION: None

POLICY:
All repeat rates are reviewed monthly. The clinical instructors are exempt from this policy due to the nature of their responsibilities with student education in the clinical setting.

PROCEDURE:
1. Those technologist’s who have a repeat rate of greater than seven percent (9% for 50% and hourly technologists; 2% for) for two consecutive months, are notified by letter.

2. If no improvement is seen during the following two months timeframe, the technologist is counseled.

3. Clinical area repeat rates are reviewed, and repeat rates are calculated. If trend increases are observed, an appropriate follow-up will occur with the area.

4. Breast Imaging repeat rates are investigated if 1% is exceeded.

5. Division-wide, if the repeat rate exceeds 5%, an in-depth evaluation is to occur.

Film Repeat Rate: 10/89, 2/91, 6/91, 10/96