* iLabs DOES NOT SUPPORT THE INTERNET EXPLORER PROGRAM. PLEASE USE A CURRENT VERSION OF CHROME OR MOZILLA FIREFOX AS YOUR BROWSER WHEN VISITING THIS WEBSITE.

Once you have logged in to iLabs, the top of your browser window should look like the pictures below.

*IF YOUR SCREEN DOESN’T LOOK THIS... Go To the last page of this guide and follow steps A, B and C

Step 1)
To start a **new order**, click on “Request Services” in the upper right menu options.

You may want to read the guide here under “what do you want to do?” to help you decide what kind of order you need to place.
Step 2a) If you want to order a virus that is not listed on our main website under “In Stock Products,” but that you know we have made before, please select the “Reorder Custom Vectors by Aliquot” option (highlighted in pink below).

Step 2b) To order a New Virus, please select “New Custom Vectors (9)” and choose which virus you want:
Step 3)
When you’ve decided, initiate your order by clicking “Request Service” on the right side of the screen.

Step 4)
Fill out the order form to the best of your abilities. If you are not sure about anything, leave it blank, you can always edit it later.

Make sure you save the form or your data may be lost.
Step 5)

Scroll **all the way to the bottom** of the page and click “Submit Request to Core”

**We cannot see your order until it has been submitted.**

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Your order has now been made. We will review and price your order so check back on iLabs or contact us for progress details.

The order cannot be shipped or picked up until we have your payment information. You will not be charged until pick up or delivery of your order has been verified.
Navigating to the University of Iowa Viral Vector Core iLabs page

A) Click here

B) Search for “viral vector core” then scroll down

C) Click here

~~~~~~~scroll down~~~~~~~~~~~~

Now you are ready to begin this guide, go to Step 1 😊

If you continue to experience problems, please contact us at (319) 335-6726 or Vectors@uiowa.edu