

Phonetic Pronunciation Quick Guide

Purpose:

Provide an understanding of how enter the phonetic name into Epic. This will enhance our ability to pronounce patient names more accurately.

Procedure:

Phonetic Pronunciations:

A	B	C	D	E	F	G
ay, ei	bee, bi	cee, si	dee, di	ee	ef, eff	gee, gi
H	I	J	K	L	M	N
aitch, eich	ai, i	jay, jei	kay, kei	el, ell	em	en
O	P	Q	R	S	T	U
o, ou	pee, pi	cue, kiu, kju	ar	es, ess	tee, ti	u, iu, yu, you
V	W	X	Y	Z		
vee, vi	dobilu	ex, ecs, eks	wy, wai, uai	ze, zee		

Considerations: There are many ways to define a pronunciation

Options to Use:

1. A patient may be asked to pronounce their name. A phonetic pronunciation could then be entered to help the next user with how to pronounce the patient's name.
2. The patient is listed in the workqueue and an outbound call needs to take place. Before calling the patient, look to see if there is a phonetic pronunciation in their demographics.
3. Phonics may be used to assist with a first, middle, last name or any combination.

Pronunciation Name Examples:

Phoebe (fee bee)

Iiams (ee umz)

Luitjens (loot jenz)

Shanequa (sha nee kwa)

Daugherty (door tee)

Hedtke (head key)

Isa (ee sah) or (e saw)

Koch (cook)

Bakken (bock un)

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Epic Example:

Screenshot below displays the location in the hover bubble



Location for adding in demographics

The screenshot displays the "Patient Demographics" form in Epic. The "Phonetic name" field is highlighted with a red rectangular box. The form includes fields for Name, SSN, Sex (Male), Birth date (1/1/1967), Aliases (ZZZZTEST, VIJAY), Address, City (or ZIP), State, ZIP, County, Country, Contact information (Home Phone, Work Phone, Mobile), Email, Comments, Needs interpreter?, Preferred language, Ethnicity, Religion, Race (1), Written language (1), Special needs (1), Patient type(s) (1), Residence code, Marital status, Veteran status, and Military branch.